

PARENTERANDOLPH

*The Power of Ideas*

Forensic & Litigation Services

IN THE UNITED STATES DISTRICT COURT  
FOR THE EASTERN DISTRICT OF PENNSYLVANIA

MERCY HEALTH SYSTEM	)	
	)	
Plaintiff	)	Civil Action No. 01-CV-5681
v.	)	
	)	
CSI FINANCIAL, INC.	)	
	)	
Defendant	)	
	)	
FIRST NATIONAL BANK OF MONTANA,	)	
INC. and CSI FINANCIAL, INC.,	)	
	)	
Plaintiffs	)	
v.	)	
	)	
MERCY HEALTH SYSTEM OF	)	
SOUTHEASTERN PENNSYLVANIA,	)	
	)	
Defendant	)	

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Expert Report: By Glenn Newman & James O'Brien

July 30, 2004

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**MERCY HEALTH SYSTEM OF SOUTHEASTERN PENNSYLVANIA**

**V.**

**CSI FINANCIAL, INC.**

**And**

**FIRST NATIONAL BANK OF MONTANA, INC.  
AND CSI FINANCIAL, INC.,**

**V.**

**MERCY HEALTH SYSTEM OF SOUTHEASTERN PENNSYLVANIA**

We have been engaged by Plaintiff's counsel to explore and analyze whether Mercy Health System ("Mercy") suffered damages that resulted from CSI Financial, Inc.'s ("CSI") alleged breach of an agreement (the "Agreement") related to the sale of certain patient accounts receivable. We have performed certain procedures designed to identify the specific areas and amount of potential damages suffered by Mercy. In addition, First National Bank of Montana ("FNBK") has joined CSI in its suit against Mercy over the sale of the disputed patient accounts. For the purpose of our analysis, we have assumed liability on the part of the responsible parties.

Our report is structured as follows:

- I. Background
- II. Basis for Analysis
- III. Analysis
- IV. Conclusions
- Exhibits



## I. BACKGROUND

Mercy is a comprehensive healthcare provider serving Southeastern Pennsylvania (i.e., the Delaware Valley) and consists of five acute-care hospitals, multiple ambulatory care centers, physician practices, two skilled nursing facilities, an independent living facility, a home healthcare company and managed care plans. The company is based in Conshohocken, Pennsylvania and employs over 8,000 individuals who serve over 500,000 patients and 600,000 HMO enrollees each year.

CSI was a patient account financing and receivable management company that provided services to hospitals and healthcare clinics throughout the United States. CSI was located in Helena, Montana and began conducting business in 1992. CSI served over 60 hospitals and clinics in 16 states. CSI developed and eventually marketed its collection services through its FAST TRAC program.<sup>1</sup> Its FAST TRAC program allowed patients to pay outstanding debt incurred for medical services with either a single payment or payments over time. CSI paid the healthcare providers 92 percent of the value of approved and accepted<sup>2</sup> patient accounts in exchange for the right to collect the entire account balance, plus interest and fees as appropriate. CSI entered into separate agreements with banks in order to obtain financing for these patient accounts.

FNBM was CSI's primary source for funding the purchase of patient accounts from CSI's clients. FNBM was closely connected to CSI's operations throughout the collection process. Patients were instructed to make payments directly to a "lock box" located at FNBM and then FNBM would record, summarize and notify CSI of the patient payments. This summary report would be sent to CSI for recording in CSI's detailed patient computer system for tracking the patient's balance and payment history. FNBM would reconcile the hospital's outstanding balance of patient accounts and would receive

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<sup>1</sup> CSI's FAST TRAC Document.

<sup>2</sup> Approved and Accepted accounts are the accounts that exceeded the beacon credit score of 600 and were placed into the program by CSI and FNBM.

reports from CSI that documented the accounts that became delinquent because of the failure to make payments.

A dispute has arisen among the parties related to contractual performance to the Agreement, which included:

- The untimely recourse of certain delinquent accounts.
- Duplicate returned and recoursed accounts.
- The possible misapplication of payments received by CSI and FNBM.

As a result, Mercy has filed a lawsuit related to CSI's alleged breach of its Agreement. Conversely, CSI and FNBM filed a counterclaim against Mercy for damages that allegedly arose under the Agreement. In addition filed for protection from its creditors under Chapter 11 of the U.S. Bankruptcy code on December 16, 2002.

## II. BASIS FOR ANALYSIS

The analysis and opinions included in this report are based primarily upon the documentation available to date and our experience in performing financial analysis and economic damage calculations. Mr. Newman has performed economic damage calculations and presented his findings in courts throughout the United States since 1984. He is a Certified Public Accountant and has a Masters Degree in Business Administration with a concentration in Economics/Finance. He has been appointed to the American Institute of CPA's ("AICPA") Forensic and Litigation Services Committee and chairs its economic damages task force. The Committee provides guidance to CPA practitioners specializing in forensic accounting, economic damages, among other areas. Mr. Newman is also responsible for Parente Randolph, LLC's Forensic & Litigation Services department. Mr. O'Brien is a Certified Public Accountant who specializes in analyzing the financial aspects of matters in dispute. Messrs. Newman and O'Brien's curriculum

vitae, testimony history and publications listing are attached as Exhibit A. Our firm is being compensated for its work in this matter at hourly rates ranging from \$70 to \$325.

Our analysis was based primarily on the documentation and information listed in Exhibit B. The documents and information utilized are the types of documents and information that experts in our field typically rely upon in performing such an analysis. Our analysis is based on the information provided to date. Counsel has requested numerous documents from CSI and FNBM, which to date, have not been provided. Additionally, deposition testimony revealed that previously provided electronic files excluded critical supporting information. Accordingly, we reserve the right to amend our analysis and this report if additional or updated information is provided.

### III. ANALYSIS

Our analysis is structured as follows:

- CSI's FAST TRAC Program
- The Mercy/CSI Agreement
- Mercy Account Activity
- CSI's Performance
- First National Bank of Montana's Performance
- Offsets
- Diminution of Business Claim

#### A. CSI'S FAST TRAC PROGRAM

CSI marketed its FAST TRAC program to Mercy as a complete system to finance certain receivables for a comprehensive healthcare provider. The CSI FAST TRAC program operated by analyzing medical facilities self pay patient receivables and converted an

approved and accepted portion into cash for the medical facility. CSI claimed its "Data Center" was set up to receive electronic transfers of patient accounts into its secure system. CSI then analyzed those accounts through its internal scoring and approval process using a program developed by Equifax. As outlined in its program description, CSI approved and accepted accounts with the patient/guarantor having a minimum credit score of 600.<sup>3</sup> CSI claimed that if a patient was employed and does not have any current collection problems, he/she would qualify for the program. CSI's FAST TRAC program stated:

**We score accounts for two reasons, to ensure the best odds we will receive payment from the patient, and to eliminate unnecessary and expensive charge backs. The combination of electronic credit reporting, account scoring, and file transfer is unique to the industry. This program is simple to administer and uses many of the same components your facility is currently using with vendors and collection agencies.**<sup>4</sup>  
[Emphasis Added]

CSI's FAST TRAC marketing materials claimed it historically approved and accepted 35 - 55 percent of initial accounts received from providers. CSI's credit scoring system and account approved and accepted process represented the best opportunity for collecting Mercy's self pay patient accounts. CSI expected to initially approve and accept 50 percent of Mercy's self pay patient accounts. CSI's marketing materials projected Mercy's patient approved and accepted rate to improve to 60 - 75 percent as the program "cleaned-up" old patient accounts. CSI stated that it "...becomes the customer service department for accounts transferred to our system. We handle all the statements and telephone calls. When an account becomes delinquent, CSI will handle collections calls, late notices, and final notices."<sup>5</sup>

<sup>3</sup> The deposition testimony provides conflicting testimony. It is unclear who approved and accepted the accounts that were purchased as part of the FAST TRAC program. See deposition testimony of Neysha Humphreys, pg. 170.

<sup>4</sup> CSI's FAST TRAC Document - Section "The Fast Trac Program."

<sup>5</sup> CSI's FAST TRAC Document - Section "The Fast Trac Program."

CSI's FAST TRAC marketing materials indicated that it is inevitable that certain types of accounts will be improperly approved and accepted into the program. CSI's FAST TRAC program stated:

Despite the best efforts of everyone involved, some accounts will be placed on our program by mistake. These accounts may have insurance pending, special written arrangements with your facility for extended payments, etc.<sup>6</sup>

In the event that CSI failed in its collection efforts, the Agreement provided the opportunity to timely recourse delinquent patient accounts back to Mercy at the original 92 percent account value initially purchased. CSI claimed that account recourses would occur after making every attempt to collect payments from patients. CSI stated:

If after 90 days and numerous attempts by telephone and mail, we have not received payment on the account, we will recourse (send back) the account. Once you have the account back, it is your decision what to do with it. **Currently our recourse average is 4.8% of accounts placed on our system.**<sup>7</sup> [Emphasis Added]

As discussed subsequently, the Agreement stated CSI was to timely notify Mercy of delinquent patient accounts and recourse those accounts in an electronic file monthly to Mercy. The FAST TRAC marketing materials and the Agreement provided CSI with a limited opportunity to recourse delinquent patient accounts to Mercy for repurchase.

CSI's billing statements to the patient/guarantor were set up in a credit card format, which included the outstanding account balance with a minimum payment due. "Patients have the option to pay the account in full within a 25-day grace period interest free, or extended payments at 15% Annual Percentage Rate. A late fee of \$10.00 is charged to accounts that are past due. The minimum payment is \$20.00 or 4% of the outstanding balance whichever is greater."<sup>8</sup>

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<sup>6</sup> CSI's FAST TRAC Document – Section "Accounts place on Fast Trac by mistake."

<sup>7</sup> CSI's FAST TRAC Document – Section "Uncorrectable Accounts."

<sup>8</sup> CSI's FAST TRAC Document – Section "Fast Trac Program."



## B. THE MERCY/CSI AGREEMENT

On October 18, 1999, Mercy and CSI entered into a Patient Financing Agreement (the "Agreement"), by which FNBM would provide financing for CSI (through a separate agreement with FNBM) associated with the purchase of certain Mercy self pay patient accounts receivable. Although not specifically addressed, the Agreement covered accounts for services rendered at Mercy Hospital of Philadelphia, Mercy Fitzgerald Hospital and Mercy Community Hospital. Additionally, the Agreement covered self pay patient accounts that were to be paid directly by the patient/guarantor as opposed to third-party payors (e.g., insurance providers or Medicare/Medicaid).

Under the terms of the Agreement, CSI paid Mercy 92 percent<sup>9</sup> of the value of approved and accepted patient accounts. The remaining eight percent<sup>10</sup> represented a portion of CSI's fee for processing and collecting the patient accounts. However, various scenarios could arise during the Agreement<sup>11</sup> that would ultimately determine whether the patient accounts were retained by CSI for collection or returned to Mercy because of insurance, non-payment by the patient or other reasons. Exhibit C summarizes the overall flow of transactions, including the dollar value and number of accounts. The following discussion summarizes the process:

- Mercy performed an internal analysis to determine the population of self pay patient accounts. Initially, CSI wanted all of Mercy's self pay patient accounts.
- An electronic file with the population of self-pay patient accounts was sent by Mercy for CSI's review and scoring (Mercy incurred a per-account fee for the credit scoring process.)
- CSI analyzed the patient accounts through its internal review process, which assigned a credit score to each patient account. CSI prepared a listing of accounts

<sup>9</sup> Section 6 of Agreement dated October 18, 1999.

<sup>10</sup> Ibid.

<sup>11</sup> These scenarios were contemplated in the CSI FACT TRAC marketing materials presented to Mercy.



that met the contractual terms and presented that listing to FNBM. Deposition testimony was inconsistent as to whether FNBM and/or CSI approved and accepted the accounts with a certain minimum credit score and other factors related to collectibility.

- Accounts that failed the credit scoring process or other collection factors were not approved and accepted by CSI and/or FNBM. These accounts were to be immediately returned to Mercy and excluded from the program.
- The approved and accepted accounts that were purchased were identified to Mercy in an electronic file. These approved and accepted accounts were classified as "CSI Approved." The date these accounts were approved and accepted was the "Batch Date" for determining the delinquency period. It is our understanding funding would also occur at this time.
- When the program began, Mercy initially received a wire transfer from FNBM for 92 percent of the value of the approved and accepted accounts. CSI and Mercy moved to an offset process to account for the cash payments related to new accounts approved and accepted into the program. The offset program operated by netting the returned and/or recourse accounts repurchased by Mercy. Generally the offset process operated with no cash exchanged, but instead reduced that amount paid for new patient accounts.
- After the accounts were qualified, approved and accepted, either party could reveal that the account was improperly included. Possible reasons were patients with insurance pending or accounts with Medicaid coverage.<sup>12</sup> Accounts improperly approved and accepted by CSI were transferred back to Mercy and classified as "returns." If CSI identified the patient accounts within a 25-day grace period (as outlined in CSI's FAST TRAC document),<sup>13</sup> they were returned to Mercy, and generally offset against future amounts due.<sup>14</sup> If returned accounts

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<sup>12</sup> CSI's FAST TRAC Document Section on Return Accounts.

<sup>13</sup> CSI's FAST TRAC Document Section on Return Accounts.

<sup>14</sup> The Agreement contemplated payments in the form of both cash and non-cash "offsets." After the initial batch, the parties' predominately used an offset process.

were identified after the 25-day grace period, Mercy was charged interest at an annual rate of 15 percent by FNBM for the duration of the time the accounts were purchased and/or offset.

- The purchased accounts were CSI's responsibility to collect.
- The Agreement stated that:

At the end of each calendar month during which BANK or CSI holds any account acquired for financing from PROVIDER [Mercy], CSI will automatically present to the PROVIDER [Mercy] for repurchase all accounts that are delinquent for 90 days. PROVIDER [Mercy] agrees to reimburse directly to the BANK upon notification by CSI, Ninety two (92%) of the balance then due on any account that has become 90 days delinquent during the preceding calendar month. CSI will give immediate notice to PROVIDER [Mercy] of all accounts which are ninety days delinquent. [Emphasis Added] PROVIDER [Mercy] will not be held responsible for CSI's 8% prorated fee on any unpaid accounts. CSI will pay to the BANK all of the charges that are in excess of the original balance financed by the patient. CSI and BANK shall have the right of offset against sums due PROVIDER [Mercy] under this Agreement for the amount of any delinquent reimbursement obligations that exceed thirty (30) days.<sup>15</sup>

- Delinquent accounts returned by CSI were classified as "recoursed" accounts. The Agreement specifically required CSI to give Mercy **immediate notice** when the accounts became delinquent. A flowchart maintained by the First National Bank of Montana entitled "Life Cycle of An Account" outlines the collection process of a recourse account, including the classification of the account as "recoursed" on the 90<sup>th</sup> day. A copy of this flowchart is included at Exhibit D.
- Any CSI approved and accepted account that was not returned or recourse after 90 days of delinquency at the end of each calendar month were presumed collected. It is important to note the Agreement did not offer Mercy the ability to monitor CSI's collection success; however, the Agreement limited CSI's risk through its ability to timely return and recourse files as they became delinquent. CSI's FAST TRAC marketing material identified a 4.8 percent recourse rate, which also indicated a high collection success rate.

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<sup>15</sup> Section 7 of Agreement dated October 18, 1999.

- In addition, Mercy periodically received payments made by patients on accounts approved and accepted into the Agreement, and Mercy was required to forward the entire payment to CSI.

Mercy began participating in CSI's patient financing program during October 1999. On July 11, 2001 CSI recoured 1,300 accounts with combined account balances of \$760,387 (at 92 percent). At that time, Mercy became aware that CSI held these patient accounts for substantially longer than the 90-day provision in the Agreement. Ultimately, CSI untimely recoured 5,427 accounts with an account balance of approximately \$2.7 million. The average number of days CSI held these accounts was approximately 255 days. As a result, Mercy terminated the Agreement with CSI.

#### C. MERCY ACCOUNT PERFORMANCE

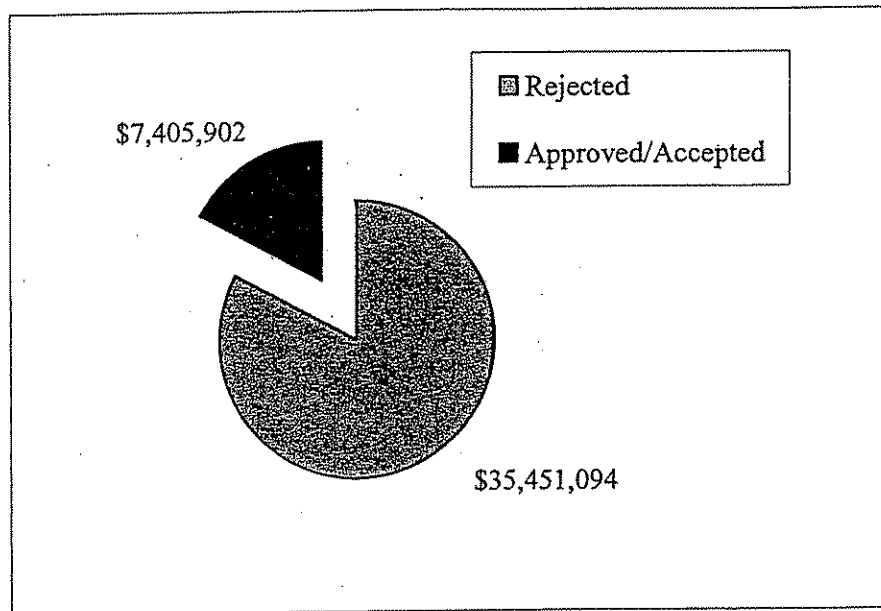
During the course of the contractual relationship between Mercy and CSI, electronic files were routinely transmitted between the two parties to move specific Mercy patient account files onto and off of the program. Specifically, these files transmitted the patient information in order to identify, track and account for the patient activity. The process included sending patient account files for receivables:

- Available for CSI's review.
- Approved and Accepted by CSI and FNBM.
- Paid directly to Mercy.
- Returned by CSI to Mercy.
- Recoured by CSI to Mercy for repurchase.

The electronic files transmitted and received by Mercy during the course of the agreement served as the foundation for our patient account analysis. In addition, we received and analyzed CSI computer system records.

From October 28, 1999 through October 2, 2001, Mercy transmitted to CSI approximately 80,000 individual self pay patient accounts with aggregate outstanding balance of approximately \$42.8 million. CSI and FNBM approved and accepted approximately 14,150 Mercy self pay patient accounts with an aggregate outstanding balance of approximately \$7.4 million.

Chart 1: Patient Account Balances



The following paragraphs address specific aspects of Mercy's self pay patient accounts transferred, scored and reviewed as part of the Agreement.

1. *Rejected Accounts*

Based on CSI's internal analysis, a total of approximately 65,550 individual patient accounts were rejected with a combined value of approximately \$35.4 million. These accounts failed CSI's internal patient scoring process and presumably had a lower probability of collection. This rejected population of patient accounts represented approximately 83 percent (or an acceptance rate of 17 percent) of the accounts reviewed

by CSI and FNBM. CSI and FNBM rejected significantly more accounts than expected based on the projected acceptance rate in the FAST TRAC marketing materials which projected a 35 – 55 percent approval and acceptance rate.

## 2. *Approved and Accepted Accounts*

The aforementioned activity translated into approximately 14,200 individual patient accounts with a combined value of \$7.4 million approved and accepted by CSI and financed by FNBM. These accounts passed CSI's internal patient scoring process and presumably had a higher probability of collection. As noted previously, CSI's marketing brochure indicated a 4.8 percent recourse rate on approved and accepted patient accounts. Therefore, Mercy reasonably expected CSI to collect approximately 95 percent of the approved and accepted accounts. CSI did not report to Mercy its collection results. This reporting failure prevented Mercy from identifying CSI's poor collection of delinquent accounts, until after the accounts were recoured. In many cases, CSI's electronic notes file indicated minimal or no collection effort on these delinquent recoured accounts.

## 3. *Returned Accounts*

The Agreement had a provision upon which certain accounts may be approved and accepted into the process that should have been excluded, such as accounts that had insurance coverage. CSI returned approximately 4,150 individual accounts with a combined value of approximately \$2.4 million. Certain accounts classified as returns were actually held by CSI past the delinquent recourse period. Table 1 identifies the age and value of the account when it was returned by CSI as follows:

Table 1: Age of Returned Accounts

Age of the Returned Accounts	Number of Accounts	Amount
90 Days or Less	2,019	\$ 1,161,245
91 Days to 180 Days	1,433	880,830
Greater than 180 Days	702	353,219
Total	4,154	\$ 2,395,294

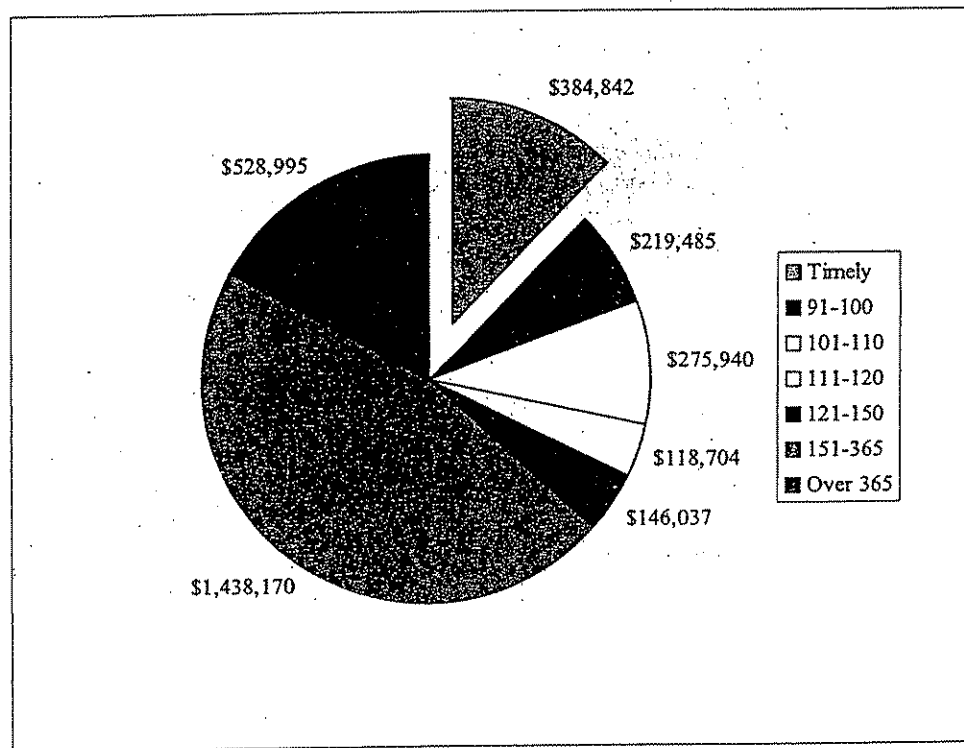
Mercy paid interest and late fees on returned accounts. In addition, since CSI held onto certain accounts beyond 180 days, it prevented Mercy from submitting these accounts for insurance coverage. It appears CSI has masked delinquent recoured accounts as returned accounts. Typically, many third-party payors have a contractual limitation for timely submission of claims.

#### 4. *Recoured Accounts*

As noted previously, the Agreement included a recourse provision by which CSI will *immediately notify* and return to Mercy on a monthly basis any account that became 90-days delinquent *during the preceding calendar month*.<sup>16</sup> Based on our analysis of recourse dates in comparison to the accounts approval date, which is the date the account was financed by FNBM, we determined the number of days each individual recoured account was held by CSI. Chart 2 summarizes the age of the recoured accounts during the Agreement.

<sup>16</sup> Section 7 of Agreement dated October 18, 1999.

Chart 2: Total Accounts Recoursed by CSI - \$3,112,173



We performed additional analyses to determine whether recouped accounts should have the aging adjusted as a result of a cash payment(s). We expected to verify CSI's actual cash receipts by account from the electronic database information provided. However, CSI did not include the necessary database information to distinguish between cash receipts and non-cash offsets. However, based on payment codes, we analyzed account payment histories in comparison to recourse dates and prepared a revised aging of the accounts with payments, regardless of payment type (cash or offset). This analysis identified less than 25 accounts that needed to have the aging adjusted because of payment received prior to the recourse date.

The Agreement stated that CSI was responsible to recourse these accounts during the calendar month after the account became 90 days delinquent. CSI recouped approximately 5,400 delinquent patient accounts during the Agreement. Table 2 provides examples of accounts recouped to Mercy after the 90-day delinquency period.



Table 2: Examples of Delinquent Recoursed Accounts

Mercy Account #	CSI Account #	Approval Date	Recourse Date	Days Held By CSI	Initial Payment Date
31428618	100964010	01/31/00	10/12/00	255	11/30/00
34695015	104960109	10/29/99	10/12/00	349	12/15/00
5201454	11450659	05/25/01	09/07/01	105	03/14/03
55673883	100766040	04/17/00	10/12/00	178	12/18/00
75443697	100903040	04/17/00	07/11/01	450	03/13/03
5060231	107922109	10/30/99	04/25/00	178	05/25/00
1908367	108070109	10/30/99	04/26/00	179	05/25/00
75028357	107985109	10/30/99	07/11/01	620	11/08/01
65491029	102217080	08/23/00	03/28/01	217	04/08/03
2679348	101972040	04/17/00	07/11/01	450	04/08/03

Excerpts from CSI's electronic records<sup>17</sup> and the respective recourse files are included at Exhibit E. Based on the note file provided by CSI for the respective accounts, there was no indication of any payments received from the patients or Mercy prior to recourse.

In total, we identified approximately \$3.1 million of patient account balances recoured by CSI for Mercy to repurchase, of that, approximately \$2.7 million were held by CSI for more than 90 days and approximately \$2.1 million were held by CSI for more than 120 days. Based on account payment information provided by CSI, we determined CSI posted payments on these accounts using the payment code "01," which CSI defined as 'Paid on Account.' As previously stated, the nature of these "payments" is unclear, as CSI did not differentiate between actual cash payments received from patients and offsets for new accounts from Mercy. The possibility exists that CSI recoured accounts to Mercy and received cash payments from patients after the recourse. In this case, CSI would receive more cash than it was entitled to because of the duplication of recourse and payment. This issue is emphasized in an August 7, 2001 e-mail from Tammy Lamping to Cindy Dorr, in which Ms. Lamping stated:

<sup>17</sup> CSI named the electronic files – the mercy note file.txt, mercy payment file.txt and mercy acct fileII.xls.

Cindy, Please see acct ~ we recoured this account 6/29/01 and then posted a pt pmt [patient payment] of \$100.00 on 7/11/01.....??? I guess the recourse amt [amount] from client would be less then, but we've already billed them for the full balance.<sup>18</sup>

Based on the inability to determine the nature of the '01' payments, we were unable to determine the amount of cash collected on these accounts. These cash payments have a direct impact on CSI's and/or FNBM's asserted damages calculation.

##### 5. *Transaction Activity*

In order to evaluate the transactions, we analyzed the cash received by Mercy related to the Agreement and traced that activity directly into its bank statements. Exhibit F summarizes the value of the total amount approved and accepted accounts, actual cash funded by CSI, and the net cash activity throughout the Agreement, including the offset process. Exhibit F is summarized and segregated into four distinct time periods to quantify the net cash position at the end of each time period. The first period illustrates CSI's initial payments for the initial accounts receivable, with no non-cash offsets for any returned or recoured accounts during the period. The last period documents CSI's final transactions with Mercy. During that final period, CSI and FNBM approved and accepted approximately \$1.6 million of new patient accounts and "paid" Mercy through the non-cash offset process with approximately \$1.8 million of delinquent recoured accounts. The exhibit also documents the total amount of accounts returned, recoured, interest paid, the cash offset, and the cash returned during the Agreement.

In addition, CSI's electronic documentation provided collection history, CSI's payment summary and the note files that were recorded related to the patient collection activity. Interestingly, these files identified a significant amount of cash receipts by CSI and FNBM. Table 3 summarizes the cash activity from CSI's payment file as follows:

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<sup>18</sup> CSI0820.

Table 3: CSI Payment File Summary

Payment Type	Description	Amount
1	PAID ON ACCOUNT	\$6,369,821
3	OVERPAID ON ACCOUNT	30,408
11	PAID CLIENT	120,302
13	OVERPAYMENT TO CLNT.	709
21	RETURNED CHECK	(1,891)
41	PRINCIPAL ADJUSTMENT	144
42	LATE FEE ADJUSTMENT	86,222
43	INTEREST ADJUSTMENT	396,590
44	BALANCE ADJUSTMENT	64,819
45	FINANCE CHARGE	(1,412,067)
46	LATE FEE CHARGE	(309,499)
47	RETURNED CHECK FEE	(165)
48	RETURN CHECK FEE ADJ	86
49	INTEREST CHARGE	-
71	OVERPMT.REFUND (CLT)	(15,416)
72	OVERPMT-REFUND (PAT)	(10,384)
73	OVERPAYMENT ADJ	(17)
Total		\$5,319,663

However, as previously discussed, CSI failed to provide the database field necessary to distinguish between actual cash transactions and non-cash offset transactions within payment type "1." Therefore, the accounting treatment commingled cash and non-cash activity.

#### 6. Other Matters

On a test basis, we compared the actual patient accounts to the detailed file information that CSI provided that documented the approved and accepted transaction date to the returned and recoured files to determine whether the return and recourse files supported the electronic files. However, since CSI failed to provide the database field that linked payment information to the cash and non-cash activity, the analysis was unable to document actual collection activity.

CSI returned and recoured certain accounts to Mercy that were previously returned and/or recoured. In total, CSI returned and recoured 201 accounts for a total of \$91,915 duplicated returned and recoured accounts. Table 4 provides examples of accounts included in both recourse and return files submitted by CSI to Mercy.

**Table 4: Examples of Duplicate Return and Recourse Accounts**

Account #	Recourse Date	Return Date	Account Balance
75236646	04/26/00	05/23/00	\$ 259
60059979	03/28/01	05/25/01	\$6,592

In addition, we noted that CSI recoured certain accounts to Mercy at the original accounts receivable balance (i.e., 100 percent) and not at CSI's purchase price of 92 percent. As a result, we calculated CSI improperly recoured 2,495 accounts for a total of \$117,418. This represents an overcharge of CSI's eight percent fee of approximately \$10,000. Table 5 provides examples of accounts improperly recoured to Mercy at 100 percent of the original accounts receivable balance.

**Table 5: Examples of Accounts Recoured at 100%**

Account #	Approval Date	Approval Amount (Mercy)	Recourse Date	Recourse Amount
56257546	04/23/01	\$ 460	07/11/01	\$ 500
21736376	10/28/99	\$1,292	07/11/01	\$1,404

As stated previously, a graphical representation of the aforementioned overall activity is included in Exhibit C.

#### D. CSI'S PERFORMANCE

When Mercy became a client of CSI, it quickly became CSI's largest customer. As previously stated, CSI recoured numerous delinquent accounts receivable back to Mercy on July 11, 2001. As a result, it became apparent to Mercy that CSI encountered

numerous issues managing Mercy's account volume. During the course of our analysis, we identified certain documents indicative of potential difficulties. For example, we identified several printed return and recourse reports on which CSI personnel manually changed the "standard" report title. For example, a December 16, 1999 Recourse Reconciliation Report was manually altered to become a Return Report.<sup>19</sup> Examples of CSI's manual alteration of file types are included at Exhibit G.

During the course of the Agreement, CSI recorded cash payments, offsets, interest, late fees, other adjustments, notes, among other activities. From the information provided, we were unable to determine the actual amount of cash payments associated with individual patient accounts, as CSI failed to link detailed account information that distinguished actual cash payments from offsets.

Cindy Dorr, CSI's controller, testified on July 15, 2004, that Mercy limited CSI from recouring delinquent accounts on a monthly basis. Ms. Dorr testified that, the only time CSI was allowed to send recourse files to Mercy was when Mercy sent new account files to be included into the program. To date, CSI has failed to provide any supporting documentation for this representation. Exhibit H documented an analysis performed to determine whether Ms. Dorr's testimony corresponded with the actual account transaction detail. The analysis tied the accepted and approved account batch dates by calculating a recourse date according to the terms of the Agreement (e.g. 90 days after batch date.) The analysis summarized the actual recoured accounts and separated the timely recoured accounts from the delinquent recoured accounts to calculate the recoured account balance that CSI was contractual responsible to present to Mercy for repurchase when the account became delinquent. The analysis demonstrated CSI failed to recourse Mercy accounts on a timely basis during every period. In some cases, CSI's failed recourse balance grew to in excess of \$1 million. CSI has failed to provide a report to explain why the delinquent recourse balance grew to this level. It appears CSI failed

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<sup>19</sup> CSI2538.

to analyze the untimely recourse balance and further failed to communicate that information to Mercy. In summary, Ms. Dorr's statement that CSI could recourse accounts only if it received new accounts from Mercy is not supported by the historical transaction as demonstrated in Exhibit H.

E. FIRST NATIONAL BANK OF MONTANA PERFORMANCE

As previously noted, CSI entered into financing agreements with banks in order to obtain the necessary funds for its accounts receivable transactions. CSI obtained financing from FNBM as part of the Agreement with Mercy. Based on an analysis of documents provided by FNBM and deposition testimony, FNBM approved and accepted the patient accounts that were financed as part of the Agreement.<sup>20</sup> FNBM was involved in collection process and daily reconciling of the patient accounts. In addition, FNBM received reports on a daily, weekly and monthly basis from CSI that documented the collection process and CSI's return and delinquency reports related to the patient accounts. FNBM's monitoring included several procedures performed by its Internal Audit department to test and determine the adequacy of CSI's procedures and controls performance in executing its collection efforts. Internal Audit procedures performed included examining patient account records for both Mercy and other hospitals participating in the program.

FNBM's Internal Auditor, Neysha Humphreys, began an internal investigation in November of 2001 to identify CSI's account collection procedures. Ms. Humphreys identified several issues regarding CSI's execution of the financing agreements with its clients. Ms. Humphreys analysis and summary concluded that originated prior to 2001 accounts were not timely returned. Ms. Humphreys also concluded that, CSI's "...old system and the conversion process to the new system had inherent flaws in processing

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<sup>20</sup> Deposition Testimony from Rob Logsdon conflicted with FNBM because the CSI file was funded with minimal exceptions.



which allowed some accounts to not get recoured when they should have been.”<sup>21</sup> Ms. Humphreys also testified this internal audit investigation arose in part due to the litigation related to Mercy.<sup>22</sup> William Partain, CEO of FNBM, testified that Ms. Humphreys sole reason for the internal investigation related to Mercy was as a result of the litigation<sup>23</sup>.

Examples of other issues were documented within e-mails contemporaneously prepared during the Agreement and reports to FNBM and its Board of Directors. The following e-mail excerpts are two examples of issues identified by Ms. Humphreys regarding CSI’s chargeback<sup>24</sup> processing.

...The hospital confirmations were positive. We have received 4. Two of them show a relisting of amounts previously sent to the hospitals and paid. The second hospital was Bryan LGH, but he (sic) mount (sic) was only \$922.01. But the question remains how does this happen. We aren’t talking payment and letter passing the mail. There are months differences. The other two had smaller disputed items...However, the other two – duplicate billings – I think should go to Bob [Jaeb] for resolution, if for no other reason than he needs to know what is going on. It is either a system issue or sloppiness working from old lists...<sup>25</sup>

...The letter sent 12-19-00...was for \$23,567.57. The hospital stated that 16 of the accounts listed on that letter had been paid in August 2000 and they only owed \$14,501.57. They had already worked this out with Cindy and a new letter for the outstanding accounts was reissued on 1-9-01. When I checked the year end aging you sent us, all the accounts they said had been paid in August had either zero or negative balances. My question is how did these get queued for charge back and resent to the hospital if the accounts have had zero or negative balances since August 2000? The answer to this question is key to how your system works, the internal controls, override possibilities, the integrity of the process and our ability to rely on what you say is due from the hospitals...<sup>26</sup>

While these issues do not specifically address Mercy accounts receivable held by CSI, they are indicative of process-type issues identified by FNBM during testing procedures. Another e-mail sent Ms. Humphreys to Bill Partain on December 21, 2000 that stated:

<sup>21</sup> FNBM 009233.

<sup>22</sup> Deposition of Neysha Humphreys– July 14, 2004 – pgs. 91-92.

<sup>23</sup> Deposition of William Partain – October 9, 2003 – pg. 86.

<sup>24</sup> Neysha Humphreys testified that chargeback referred to recourse accounts.

<sup>25</sup> FNBM 001419 – February 1, 2001.

<sup>26</sup> FNBM 001421 – February 1, 2001.



For a while, Cindy had help. Now, Thesia says it appears Cindy is back to doing it all herself. If this is the case, the follow-up portion may be lagging. It appears Bob [Jaeb] beefed up all areas except for Cindy's payment processing, putting new accounts and processing charge backs. Also, Cindy is taking classes. She leaves early two afternoons and comes in late a couple mornings.<sup>27</sup>

This e-mail documented an early warning signal identified by Ms. Humphreys, which was an indication that Ms. Dorr potentially could not perform her job responsibilities. Ms. Humphreys failed to investigate the potential impact of this on CSI's account management process.

On January 12, 2002, Neysha Humphreys submitted a letter to FNBM's Board of Directors outlining certain procedures performed at the request of FNBM's CEO, Bill Partain, and Audit Committee.<sup>28</sup> Ms. Humphreys' letter indicated that she performed testing on 30 randomly selected accounts "charged back and returned to the Mercy Hospital Group during the period 4-01 through 8-01."<sup>29</sup> Based on a review of various account details, Ms. Humphreys concluded:

accounts originated during 2001 were timely returned to Mercy. Accounts originated prior to 2001 were not timely returned. The failure to return timely was a result of two things. First, until June 2001, Mercy only accepted recourse accounts when they had new accounts to offset. Second, the old system and the conversion process to the new system had inherent flaws in the processing which allowed some account to not get recourse when they should have been. However, the system is currently working well.<sup>30</sup>

The following list outlines various issues with Ms. Humphreys' analysis:

- Ms. Humphreys performed procedures on accounts charged back and returned to Mercy during the period April 2001 through August 2001. Ms. Humphreys did not provide a basis for why her procedures only covered this period and whether activity during this period was consistent with other periods.

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<sup>27</sup> FNBM 001805.

<sup>28</sup> FNBM 009233.

<sup>29</sup> FNBM 009233.

<sup>30</sup> FNBM 009233.

- Ms. Humphrey's concluded that accounts originated prior to 2001 were not returned timely. Of the 30 accounts tested, 22 accounts, or approximately 73 percent, originated prior to 2001. Ms. Humphreys did not comment on the significance of the number of accounts comprising this component of the population. In addition, Ms. Humphreys failed to investigate the nature or the reason why these accounts were not recoured timely.
- Ms. Humphreys claimed that Mercy only accepted recoured accounts when they had new accounts to offset. Ms. Humphreys' workpapers did not contain any documentation outlining testing performed to support this conclusion.
- Ms. Humphreys concluded that the "old system and the conversion process to the new system had inherent flaws in the processing which allowed some accounts to not get recoured when they should have been."<sup>31</sup> However, it does not appear that Ms. Humphreys performed any procedures to determine the overall number and dollar value of accounts that may have been impacted by this issue.
- Ms. Humphreys stated that all accounts not invoiced prior to conversion were reaged by the system.<sup>32</sup> It does not appear that Ms. Humphreys performed any procedures to determine the overall number and dollar value of accounts that may have been impacted by this issue.

Based on our analysis of the procedures and results of Ms. Humphreys' testing, and the issues identified above, Ms. Humphreys failed to provide a reasonable assessment of the overall account activity during Mercy and CSI's contractual relationship. Instead, her assessment highlighted issues, which if investigated, may have revealed a large-scale deficiency in CSI's processes and controls. However, it appears Ms. Humphreys failed to investigate and perform reasonable testing to support her conclusions.

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<sup>31</sup> FNBM 009233.

<sup>32</sup> FNBM 009234.

Ms Humphreys also indicated that FNBM employed a reactive approach to investigating patient account matters, which occurred when patients complained about the incorrect balance.

- 4 Q. Did you do any specific review of those hospitals  
5 that did offsetting as opposed to payments or would that  
6 review take place if you did a payment review?  
7 A. It would occur when you did the payment review.  
8 Q. Do you know, were there times when a patient would  
9 send money to CSI as opposed to the bank?  
10 A. There were.  
11 Q. What, if anything, did the bank do to verify that  
12 those payments were sent along to the bank?  
13 A. The verification of that process comes with the  
14 next billing. If the customer doesn't complain about a  
15 missed payment being on the statement, then the  
16 assumption is the processing is appropriate.<sup>33</sup>

The failure of Ms. Humphreys to fully investigate these issues identified by her internal audit function is consistent with FNBM's failure to properly monitor the CSI performance. During the course of Mercy's contractual relationship with CSI, FNBM did not employ procedures that likely would have indicated CSI's failure to timely recourse accounts. One possible procedure was the confirmation of account balances with Mercy. Ms. Humphreys testified that FNBM confirmed with hospitals "accounts that have been invoiced to them for chargeback, for recourse and then also the amount they owe us in detail by patient for payments made directly from the patients to the hospital, which happens sometimes."<sup>34</sup>

Unlike Mercy, FNBM had access to the cash collection process and the internal reports prepared by CSI. In addition, FNBM monitored this process during the Agreement period and failed to raise the concerns or perform the procedures necessary to identify CSI's failures.

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<sup>33</sup> Deposition of Neysha Humphreys – July 14, 2004 – pg. 156.

<sup>34</sup> Deposition of Neysha Humphreys – July 14, 2004 – pg. 32.

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F. OFFSET

Mercy represented the historical collection success rate from its collection agency was 1.6 percent. It is important to note this success rate includes accounts that CSI rejected from the program because the accounts failed its credit scoring process. It is expected the age of the delinquent accounts would have negatively impacted the collection agency's efforts related to the delinquent recoured accounts.

In an effort to calculate the potential offset for the possibility that the collection agency realized payments related to the delinquent recoured accounts, a success rate of 1.6 percent has been applied to the population of delinquent recoured accounts. Based on a 90-day and 120-day delinquency periods, approximately \$2.7 million and \$2.1 million of accounts were delinquently recoured to Mercy. This translates into an estimated collection amount of approximately \$43,000 and \$34,000, respectively.

## G. DIMINUTION OF BUSINESS CLAIM

CSI has alleged that Mercy failed to make payments to CSI in accordance with the terms of the Agreement, which led to CSI filing for bankruptcy protection. It is our understanding that the CSI intends to present a claim for the lost business value as a result of the dispute with Mercy. Robert Jaeb, CSI's President, testified CSI is seeking damages of approximately \$4 million based on what he believed CSI would have been worth absent problems encountered under the Agreement.<sup>35</sup>

This claim represents an amount greater than the actual amount received during the bankruptcy liquidation proceeding of CSI. As of the date of this report, CSI has provided no other evidence to support its claim. Typically, the information necessary to analyze this claim includes, but is not limited to, the following:

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<sup>35</sup> Deposition of Robert Jaeb – July 13, 2004 – pg. 67.

- Documentation supporting all offers for sale.
- Historical financial statements.
- Pro forma financial statements and business plans.
- Key customer and competitive data.
- Analyses of working capital requirements.
- Cash flow projections.
- Potential causation factors.
- Analyses and documents commonly used to value a company.

Based on CSI's failure to provide any of the aforementioned documents, we are unable to offer an opinion regarding the reasonableness of CSI's claim. We reserve the right to update our analysis, analyze this potential claim and supplement our report in the event this information is made available.

#### IV. CONCLUSIONS

CSI claimed to have unique industry experience with collecting patient accounts. CSI was in the business of financing receivables and collecting amounts directly from patients. Mercy has asserted CSI failed to manage the patient accounts (including the recourse of delinquent accounts) according to the terms of the Agreement. CSI's options under the terms of the Agreement would have been to timely:

- Return the account because it was not a self pay account.
- Recourse the account after 90-days because of delinquency.
- Collect the account.

CSI was in the business of collecting patient accounts receivables. CSI failed to collect these accounts and CSI attempted to recourse these patient accounts that were substantially after the 90-day delinquency period.

Table 6 details approximately a range of damages between approximately \$1 million and \$1.6 million of damages suffered by Mercy as a result of CSI's alleged breach of the Agreement as follows:

Table 6: Mercy Damages

Transactions		90 Day Delinquency	120 Day Delinquency
<i>Receivable Transactions:</i>			
Total Value of Accounts Approval and Accepted	\$7,405,902		
Payable to Mercy	<u>0.92</u>	\$6,813,430	\$6,813,430
Accounts Returned		(2,395,294)	(2,395,294)
Accounts Timely Recoursed		<u>(384,842)</u>	<u>(998,970)</u>
Valid Accounts Transferred to CSI		\$4,033,294	\$3,419,166
<i>Cash Transactions:</i>			
Actual Cash Paid by CSI to Mercy		(3,179,773)	(3,179,773)
Actual Cash Paid by Mercy to CSI		1,253,415	1,253,415
Payments Received by Mercy from Patients		<u>(432,626)</u>	<u>(432,626)</u>
Net Payments Received by Mercy		(2,358,984)	(2,358,984)
Estimated offset		<u>(43,000)</u>	<u>(34,000)</u>
<i>Net Amount Due to Mercy</i>		<u>\$1,631,310</u>	<u>\$1,026,182</u>

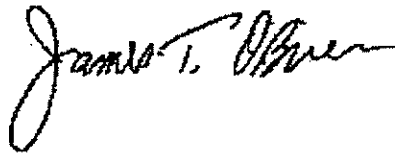
Counsel has advised that Mercy is entitled to receive prejudgment interest, attorneys' fees and costs. Counsel has advised that CSI has failed to comply with discovery requests, specifically documentation related to the electronic payment records and its diminution claim. We reserve the right to supplement this report at the time of trial.

**PARENTE RANDOLPH, LLC**



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Glenn Newman



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James O'Brien



## **EXHIBIT A**

## PARENTERANDOLPH

*The Power of Ideas*

GLENN NEWMAN, CPA, MBA  
PRINCIPAL

### EMPLOYMENT/EXPERIENCE:

Mr. Newman has provided a variety of financial consulting and accounting services to attorneys, insurance companies, governmental agencies and public and private corporations since 1980.

Prior to joining Parente Randolph, he spent approximately nine years with a national accounting firm. He specializes in providing financial consulting analyses related to matters in dispute. Specifically, the majority of the analyses performed involve litigation and/or insurance claims matters.

Mr. Newman is responsible for the firm's Forensic Accounting and Litigation Services group. In addition, he is a member of the firm's Executive Committee. His current responsibilities include assignment planning, supervision of staff, assistance with interrogatories and expert witness testimony, as required. Responsibilities are carried out through financial and forensic analysis of: financial statements and tax returns; general ledgers and other original books of entry; relevant contracts and agreements; and industry data.

Representative assignments on which he has worked include:

- Acquisition Disputes
- Antitrust Matters
- Bankruptcy and Troubled Company Issues
- Business Interruptions
- Construction Defaults and Delays
- Directors' and Officers' Liability
- Economic Damages (lost profits)
- Fidelity and Surety Losses
- Fraud Investigations
- Healthcare Fraud and Abuse
- Intellectual Property Infringements
- Lost Earnings Capacity Analysis
- Partnership Disputes
- Products Liability
- Professional Liability
- Wrongful Termination

### ASSOCIATIONS:

AICPA – Forensic and Litigation Services Committee (2002, 2003, 2004)  
AICPA – Steering Committee, National Conference on Advance Litigation Services and Fraud (2003, 2004),  
Chairperson - 2004  
American Bar Association - Tort and Insurance Practice Section  
American Bar Association - Intellectual Property Section, Special Committee  
on Patent Experts (Committee 655)  
Licensing Executives Society  
American and Pennsylvania Institutes of Certified Public Accountants (PICPA)  
Former Chairman, PICPA Committee on the Construction Industry  
Association of Certified Fraud Examiners  
National Bond Claims Association  
Surety Claims Institute

### EDUCATION:

Mr. Newman has a B.S. in Accounting from Pennsylvania State University (1980) and a Master of Business Administration Economics/Finance from West Chester University (1992). His education has been supplemented by various continuing education courses offered by a variety of professional organizations. He has spoken before professional and educational groups on various aspects of financial analysis, litigation consulting, fraud investigations and economic damages.

License/Certifications:

Certified Public Accountant in Pennsylvania  
Certified Fraud Examiner

**Glenn Newman, CPA****Rule 26 Disclosure - Testimony**

<u>Date</u>	<u>Jurisdiction</u>	<u>Type</u>	<u>Matter</u>
2004	United States District Court Northern District of Texas	Deposition	Genlyte Thomas Group, L.L.C. v. Lutron Electronics Co., Inc.
2004	United States District Court Southern District of Florida	Trial	Sunbeam Products, Inc. v. Global-Tech Appliances, Inc. and Pentalpha Enterprises, Ltd.
2003	United States District Court Eastern District of Pennsylvania	Deposition	Capital Funding VI, LP v. Chase Manhattan Bank USA, National Association
2003	United States District Court Southern District of Florida	Deposition	Sunbeam Products, Inc. v. Global-Tech Appliances, Inc. and Pentalpha Enterprises, Ltd.
2003	United States District Court Northern District of Ohio	Deposition	Interlott Technologies, Inc. v. Pollard Banknote Limited, and Pollard (U.S.) Ltd.
2003	United States District Court Eastern District of Pennsylvania	Deposition	Carol B. Laurenzano v. Lehigh Valley Hospital, Inc.
2003	Court of Common Pleas, Chester County, Pennsylvania	Hearing	Howard v. Anderson
2003	American Arbitration Association Dallas, Texas	Deposition	MessagePhone, Inc. v. MCI Worldcom Network Services, Inc.
2003	United States District Court Western District of Pennsylvania	Deposition	Medrad, Inc. v. Tyco Healthcare Group, LP, Mallinckrodt, Inc. Liebel-Flarsheim and Nemoto Kyorindo Co., Ltd.
2002	United States District Court District of Colorado	Deposition	Wood Logic, Inc. v. Lehigh Consumer Products Corporation
2002	Court of Common Pleas Montgomery County, Pennsylvania	Trial	Rinaldi v. Lower Providence Township Municipal Authority, et al.

**Glenn Newman, CPA****Rule 26 Disclosure - Testimony**

<u>Date</u>	<u>Jurisdiction</u>	<u>Type</u>	<u>Matter</u>
2002	United States District Court Southern District of Ohio	Trial	Liebel-Flarsheim Company v. Medrad, Inc.
2002	United States Circuit Court Baltimore City, Maryland	Deposition	The Burns & Russell Company of Baltimore City v. Reichhold Chemicals, Inc.
2002	United States District Court Eastern District of New York	Deposition	Michael Matnick v. Hennessy Industries, Inc.
2002	United States District Court Eastern District of Pennsylvania	Deposition	Valitek, Inc. v. Iomega Corporation
2001	United States District Court Eastern District of Pennsylvania	Trial/Deposition	Larry R. Moore v. Kulicke & Soffa Industries, Inc.
2001	United States District Court Eastern District of Pennsylvania	Deposition	Rohm and Haas Company v. Acti-Chem Specialties, Inc.
2001	United States District Court Southern District of New York	Deposition	Scanner Technologies Corporation v. ICOS Vision Systems Corporation, N.V.
2001	United States District Court Northern District of Ohio	Trial/ Deposition	Heidtman Steel Products, Inc. v. Compuware Corporation
2001	United States District Court Northern District of Illinois	Trial	Marobie-FL, Inc., v. National Association of Fire Equipment Distributors, et al.
2001	United States District Court Eastern District of Pennsylvania	Deposition	Philadelphia Cervical Collar v. Jerome Medical
2001	United States District Court Southern District of Ohio	Deposition	Liebel-Flarsheim Company v. Medrad, Inc.

**Glenn Newman, CPA**  
**Rule 26 Disclosure - Testimony**

<u>Date</u>	<u>Jurisdiction</u>	<u>Type</u>	<u>Matter</u>
2001	American Arbitration Association New Haven, Connecticut	Arbitration	Berlin Steel Construction Company v. Sordoni Skanska
2000	United States District Court Northern District of Illinois	Deposition	Syndia Corp., et al., v. Lemelson Medical, Education and Research Foundation, LP, et al.
2000	United States District Court Eastern District of Pennsylvania	Deposition	James L. Flaherty v. M. A. Bruder & Sons, Inc.
2000	United States District Court Eastern District of Pennsylvania	Deposition	Lannett Company, Inc. v. Arenol Corporation, Inc., et al.
2000	Court of Common Pleas Chester County, Pennsylvania	Trial	New Knight, Inc. v. DKW Corporation and Frank G. Wilson

**Glenn Newman, CPA**  
**Rule 26 Disclosure - Publications**

<u>Date</u>	<u>Publication</u>	<u>Title</u>
2004	CPA Consultant	<i>You Can't See the Future by Looking Backward</i>
2003	AICPA National Conference on Advance Litigation Services	The Power of Depositions (Co-author)
2002	Lorman-Educational Seminars Penna. Construction Issues	Design Deficiencies – At What Cost?
2001	Penna. Construction Issues	A Claim in the Life of a Surety Person
2000	Penna. Construction Issues	<i>Claim Analysis, Preparation and Presentation</i>
2000	Pennsylvania Bar Institute	<i>Forensic Accounting – Help When Litigation Threatens</i>
1999	Philadelphia Small Business Journal	<i>Financial Sleuths</i>
1999	Insurance Society of Philadelphia	<i>Use of Financial Statements in the Litigation Process</i>
1997	National Bond Claims Annual Meeting	<i>Sorting through Financial Dreams, Myths and Assorted Fables and Still Getting the Principal's Cooperation</i>
1996	The Kronman Letter	<i>Negotiating a Relet</i>
1995	American Law Institute - American Bar Association	<i>Walking the Line Between Reasonable and Speculative Damages</i>
1994	Penna. Institute of CPAs	<i>CPA's Role in Litigation Services</i>

## PARENTERANDOLPH

*The Power of Ideas*

**JAMES O'BRIEN, CPA  
MANAGER**

### EMPLOYMENT/EXPERIENCE:

Mr. O'Brien has provided a variety of financial consulting and accounting services to attorneys, insurance companies, governmental agencies and public and private corporations since 1990.

Prior to joining Parente Randolph, he spent approximately eleven years with national and regional accounting firms. He specializes in providing financial consulting analyses related to matters in dispute. Specifically, the majority of the analyses performed involve litigation and/or insurance claims matters.

Responsibilities are carried out through financial and forensic analysis of: financial statements and tax returns; general ledgers and other original books of entry; relevant contracts and agreements; and industry data.

Representative assignments on which he has worked include:

- Purchase Price Disputes
- Bankruptcy and Troubled Company Issues
- Business Interruptions
- Economic Damages (lost profits)
- Construction Claims
- Products Liability Claims
- Fraud Investigations
- Healthcare Fraud and Abuse
- Intellectual Property Infringements
- Lost Earnings Capacity Analysis
- Personal Injury
- Fidelity and Surety Losses

### EDUCATION:

Mr. O'Brien has a B.S. in Accounting from York College of Pennsylvania (1989) His education has been supplemented by various continuing education courses offered by a variety of professional organizations. He has spoken before professional and educational groups on various aspects of financial analysis, litigation consulting, fraud investigations and economic damages.

Licenses: Certified Public Accountant in Pennsylvania

### ASSOCIATIONS:

American (AICPA) and Pennsylvania Institutes of Certified Public Accountants (PICPA)



## **EXHIBIT B**

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health System of Southeastern Pennsylvania

Documents Considered:

<u>Bates Range</u>	<u>Description</u>
	<u>General</u>
	Complaint dated November 9, 2001
	Patient Financing Agreement dated October 17, 1999 between Mercy Health System and CSI Financial, Inc
CSI 1416      CSI 1417	Assignment of Accounts Receivable agreement
	<u>Depositions</u>
	William Partain - October 1, 2003
	Kenneth Kaiser - October 8, 2003
	Scott Lenaburg - October 9, 2003
	Douglas Smith - October 14, 2003
	Joseph Bradley - October 15, 2003
	Russ Erdman- October 17, 2003
	Michael Glitz - July 7, 2004
	Robert Jaeb - July 12, 2004
	Tami Lamping - July 13, 2004
	Peter Parsons - July 13, 2004
	Robert Jaeb - July 13, 2004
	Neysha Ann Humphreys - July 14, 2004
	Cindy Dorr - July 15, 2004
	Robert Logsdon - July 28, 2004
	<u>Mercy Documents</u>
006075      006090	Erdman 14 - Bank Statements
	PNC Business Account 86-1133-6132 Statement 11/01/99-11/30/99
	PNC Business Account 86-1133-6132 Statement 12/01/99-12/30/99
	PNC Business Account 86-1133-6132 Statement 2/01/00-2/29/00
	PNC Business Account 86-1133-6132 Statement 4/01/00-4/30/00
	PNC Business Account 86-1133-6132 Statement 1/01/01-1/31/01
	PNC Business Account 86-1282-1594 Statement 11/01/99-11/30/99
	PNC Business Account 86-1282-1594 Statement 12/01/99-12/30/99
	PNC Business Account 86-1282-1594 Statement 2/01/00-2/29/00
	PNC Business Account 86-1282-1594 Statement 4/01/00-4/30/00
	PNC Business Account 86-1282-1607 Statement 9/01/00-9/30/00
	PNC Pinacle Previous Day Detail Report 11/4/99
	PNC Pinacle Previous Day Detail Report 11/24/99
	PNC Pinacle Previous Day Detail Report 11/22/99
	PNC Pinacle Previous Day Detail Report 12/17/99
	PNC Pinacle Previous Day Detail Report 12/23/99
	PNC Pinacle Previous Day Detail Report 2/2/00
	PNC Pinacle Previous Day Detail Report 2/14/00
	PNC Pinacle Previous Day Detail Report 2/17/00
	PNC Pinacle Previous Day Detail Report 4/26/00
006104      006118	Copies of checks from Mercy payable to CSI.
	Mercy PNC Bank Check # 234938-1/05/00
	Mercy PNC Bank Check # 239888-3/31/00
	Mercy PNC Bank Check # 240051-4/06/00
	Mercy PNC Bank Check # 244504-6/21/00
	Mercy PNC Bank Check # 250130-9/20/00
	Mercy PNC Bank Check # 254678-12/06/00
	Mercy PNC Bank Check # 272234-9/12/01
	Mercy's electronic file naming convention.
	Excerpts from www.mercyhealth.org.

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and**

**First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health System of Southeastern Pennsylvania**

**Documents Considered:**

<u>Bates Range</u>	<u>Description</u>
<b><u>CSI Documents</u></b>	
CSI 1	CSI 1415
CSI 1416	CSI 1417
CSI 1418	CSI 1418
CSI 1423	CSI 1424
CSI 1425	CSI 2138
CSI 2139	CSI 2925
	Various CSI emails
	Assignment of Accounts Receivable
	Patient Financing Agreement
	Mercy web printout
	Various CSI emails
	Various Recourse, Return, and Buyback reports and related correspondence.
	CSI overview of the CSI Financial Fast Trac program, including exhibits.
	Excerpts from www.csifinancial.com.
<b><u>First National Bank of Montana Documents</u></b>	
FNB 001051	FNB 001065
FNB 001051B	FNB 001065B
FNB 001066	FNB 001088
FNB 001089	FNB 001115
FNB 001116	FNB 001124
FNB 001125	FNB 001128
FNB 001129	FNB 001192
FNB 001193	
FNB 001194	FNB 001227
FNB 001228	FNB 001229
FNB 001230	FNB 001242
FNB 001243	FNB 001309
FNB 001310	FNB 001375
FNB 001376	
FNB 001377	FNB 001406
FNB 001407	FNB 001418
FNB 001419	FNB 001421
FNB 001422	FNB 001469
FNB 001470	FNB 001480
FNB 001481	FNB 001498
FNB 001499	
FNB 001500	FNB 001664
FNB 001665	FNB 001694
FNB 001695	FNB 001698
FNB 001699	FNB 001730
FNB 001731	FNB 001804
FNB 001805	FNB 001894
FNB 001895	FNB 001930
FNB 001979	FNB 002001
FNB 002002	FNB 002039
FNB 002040	FNB 002056
FNB 002057	FNB 002061
FNB 002062	FNB 002063
FNB 002064	FNB 002070
FNB 002071	FNB 002076
FNB 002077	FNB 002078
FNB 002079	FNB 002080
FNB 002081	FNB 002095
FNB 002096	FNB 002155
FNB 009160	FNB 009166
FNB 009233	FNB 009235
FNB 009167	FNB 009232
FNB 009236	FNB 009609
	E-mail corr: Ken Kaiser, Robert Jaeb, Bill Partain about note and line of credit btwn CSI and FNB
	Summary & Aged Receivables - June 30, 2001- Nov. 30, 2001
	Summary & Aged Receivables - Dec 31, 2001 to Apr. 30, 2002
	Mercy Recourse & Returns
	Mercy Recoursed Accounts - Detail
	Mercy Paid to Client Summary & Detail - Dec. 30, 2002
	C&I Aging Report by Customer - Mercy
	Mercy Returns January 2003
	Mercy Recourse - January 2003 - August 2003
	Paid to Client August 2003 & September 1, 2003 Recourse Billing Report Mercy Hospital Philadelphia
	CSI Outstanding Recourse - Mercy 9/27/01
	Mercy transfers of funds and offsets - First National Bank of Montana
	E-mail correspondence from Cindy Orr (CSI) to Robert Jaeb (CSI), RE: Mercy Recourse Files
	Aged Receivables - Alston - Teal
	Letters to FNB BoD & CSI from Neysha Humphreys (FNB) and Emails - Error Resolution Procedures
	CSI Aged Receivables Schedule for Mercy
	E-mail corr: Neysha Humphreys (FNB), Bill Partain (FNB), Bob Jaeb (CSI) - CSI Chargeback Process
	Letters and E-mail corr. between Humphreys and John Cameron (CSI) - Error Resolution Procedures
	2 Mercy Bills protested by patients
	Mercy Chargebacks Outstanding 3/15/02 & 3/05/02
	Aged Receivables - Alston - Teal Updated 10/4/01
	Recourse Billing Report Mercy Community Hospital - Summary & Detail
	Recourse Reconciliation Report
	Mercy Chargebacks - Summary, Outstanding, & Reconciled
	Active Aging Report - Summary Page - Client # 100086, 100087, 100089
	Aging Accounts Receivables - Client # 100086, 100087, 100089
	E-mail corr: Humphreys, Partain, Kaiser, Jaeb w/ attached: Summary and detail of Mercy/CSI accounts
	E-mail from Rob Logsdon (CSI):Partain,Crooks,Thompson,Frohlich,Utterback w/ 2 attached: Mercy A/R detail
	E-mail corr: Crooks, Partain, Utterback about CSI Wire 2/18/03
	E-mail corr: Utterback, Partain, Kaiser, Crooks concerning CSI accounting and Mercy recourse and line of credit
	First National Bank of Montana Board Meeting Minutes
	E-mail corr: Partain, Kaiser, Humphreys about CSI managed accounts
	Loan Request Form - First National Bank of Montana
	Fax cover sheets and handwritten calendar entries and phone messages
	CSI/First National Bank of Montana Agreements
	E-mail from Kaiser to Partain and Johanson about CSI chargebacks w/ handwritten notes
	E-mail from Linda Maness (CSI) to Crooks w/ Mercy Recourse 9/1/03 attachment
	FNB Monthly Reports for CSI from 1/02 to 4/03
	FNB Consolidated Reserve for Loan Losses and Allowance Calculation for CSI - 1/01-8/03
	Neysha Humphreys Audit Documentation
	Neysha Humphreys Audit Documentation
	Neysha Humphreys Audit Documentation
	Neysha Humphreys Audit Documentation

**MICROFILM:**

FNB Dec. 2001-Jan 2002 297501-Balancing, 40-Dec (01) Reports, 237-Jan (02) Reports  
FNB CSI Jan. 2002 Pmts., Jan. CSI Daily PMTS

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Documents Considered:

Bates Range

Description

FNBM April-June 01 Reports, 20 April 01 150701, June 01 297501  
 FNBM 2nd 1/4 QRT 2000 CSI Reports, 40 Apr. 00 Daily Cash Reports, 362-ACCT. Adj. Reg.  
 FNBM 70 10/00 Pmt Stubs CSI Reports 2000, 40 Jan 00 Pmt Stubs, 186-Nov. 00-Pmt Stubs 11/1-11/27  
 FNBM 3rd 1/4 2000 CSI Reports, 40-July 00-Pmt Stubs, 430 Sept. 00-Lone Acct Reconc 150701 acct adj. Re  
 FNBM CSI Reports Oct-Nov. 2001, 40-Oct. 01 Reports, 224-Nov. 01 Reports  
 FNBM CSI-Reports July, Aug, Sept, 2001, 40-July 01 Reports, 340-Sept. 01 Reports  
 FNBM Feb. 2001 CSI Reports, Feb. 0-Pmt Stubs, CSI Lone Acct Bal 150701  
 FNBM Feb. March 02 Reports, 40-Feb. 02 Reports, 230-March 02 Reports  
 FNBM 1999 4th Qtr.. CSI 1999, 40 Oct. 99 Pmt Stubs 297501, 415  
 FNBM CSI 2000 1st 1/4 CSI Reports 2000, 40 Jan 00 Pmt Stubs, 413 Mar. 00 Loan Acct Rec. 150701  
 FNBM No. Dec. 2000 CSI Reports, 20-Nov. 00-Pmt Stubs 11/27, 220-Dec. 00 1507 Bal./Ad.  
 FNBM Jan. 2001, 0 Pmt Stubs. Jan. 01, 194

Electronic Data Files

mercy acct file IL.xls  
 mercy note file.txt  
 mercy payment file.txt  
 Payment and not file description.doc  
 010603 Recourse Billing Report.msg  
 012004 Recourse Billing Report.msg  
 012004 Recourse Billing Report-updated.msg  
 031703 Recourse Billing Report (2).msg  
 031703 Recourse Billing Report.msg  
 060203 Recourse Billing Report.msg  
 072103 Recourse Billing Report.msg  
 080502 Recourse Billing Report.msg  
 091602 Recourse Billing Report.msg  
 092402 Recourse Billing Report Community and 091602 Recourse Billing Report Fitzgerald.msg  
 092402 Return and Recourse Billing.msg  
 100102 Recourse Billing Report.msg  
 101303 Recourse Billing Report.msg  
 10-7-02 Recourse Billing Update.msg  
 1-10-02 Recourse Billing.msg  
 110303 Recourse Billing Report.msg  
 1-11-02 Return Billing.msg  
 1-11-02 Return report revised.msg  
 11-11-02 recourse billing.msg  
 1-15-02 Recourse Billing.msg  
 1-15-02 Return Report.msg  
 12-17-02 Return Reports.msg  
 12-26-021 Recourse Billing.msg  
 12-27-01 Returns.msg  
 1-22-02 Recourse Billing.msg  
     1-22-02.xls  
     1-10-02.xls  
     12-12-01.xls  
 1-28-02 Return Billing.msg  
 1-29-02 recourse billing update.msg  
 1-29-02 Recourse Billing.msg  
 2-11-02 Recourse billing.msg  
 2-18-02 recourse billing.msg  
 2-24-03 recourse billing.msg  
 2-25-02 Return billing and 2-26-02 Recourse billing.msg  
 2-4-02 Return Billing.msg  
 2-5-02 Recourse billing.msg  
 3-18-02 recourse billing.msg  
 3-4-02 recourse billings.msg  
 4-15-02 recourse billing.msg

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Documents Considered:

<u>Bates Range</u>	<u>Description</u>
	4-22-02 recourse billing.msg
	4-29-02 recourse billing.msg
	4-5-02 recourse.msg
	4-7-03 recourse billing.msg
	4-8-02 recourse.msg
	5-13-02 Recourse Billing Report.msg
	52002 Recourse Billing Report.msg
	5-28-02 recourse and return billings.msg
	5-6-02 Recourse Billing.msg
	61002 Recourse Billing Report.msg
	6-17-02 recourse billing.msg
	7-22-02 recourse billings.msg
	7-30-02 recourse billings.msg
	7-8-02 recourse and return billings.msg
	81302 Recourse Billing Reports.msg
	8-20-02 recourse billing.msg
	8-27-02 recourse billing.msg
	8-5-02 recourse billing.msg
	8DA3A100
	C012600.txt
	C020100.dbf
	C020100.mdb
	C12-13-99.txt
	Cancel Recourse.msg
	CB010300.txt
	CB010700.txt
	CB012400.txt
	CB0221.txt
	CB12-14-99.txt
	Cb121599.dbf
	CB122699.txt
	Comm Recourse.mdb
	Corrected 7-30-02 recourse billing.msg
	Cp011100.dbf
	CP011100.xls
	Cp020200.dbf
	CP020200.xls
	Cp020300.dbf
	CP020300.xls
	CR013100.dbf
	CR013100.xls
	CR101200.dbf
	Cr120999.dbf
	CSI Flow SMS.xls
	CSI Recourse.xls
	F012201.txt
	F012600.txt
	F020100.dbf
	F020100.mdb
	F031601.txt
	F041400.txt
	F042301.txt
	F051600.txt
	F080801.txt
	F081800.txt
	F082301.txt
	F090701.txt
	F100201.txt

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Documents Considered:

<u>Bates Range</u>	<u>Description</u>
	F100300.txt
	f112400.txt
	F112400.txt
	F12-15-99.txt
	F5540221.txt
	Fb010300.txt
	Fb010700.txt
	FB012200.txt
	FB012400.txt
	FB0221.txt
	FB10300.txt
	FB10700.txt
	FB12-14-99.txt
	Fb121599.dbf
	FB122699.txt
	Fc032801.dbf
	Fitz Recourse.mdb
	Fitz10-26-99.mdb
	Fitz10-26-99.txt
	Fitz10-26-991.mdb
	Fitz11-19-99.txt
	Fp011100.dbf
	fp012102.txt
	fp012201.txt
	fp022802.txt
	Fp030700.dbf
	Fp030900.dbf
	Fp031601.dbf
	fp031601.txt
	fp031601.txt
	fp040402.txt
	fp042301.txt
	Fp051600.txt
	fp062200.txt
	FP070400.txt
	fp070500.txt
	fp080801.txt
	fp081800.txt
	fp082301.txt
	fp090701.txt
	fp100201.txt
	fp100300.txt
	fp103001.txt
	fp112400.txt
	fp120101.txt
	Fpc04260.dbf
	Fpc04270.dbf
	Fpc05250.dbf
	Fpc070400.dbf
	Fpc070400.xls
	Fpc08080.dbf
	Fpc08080updated.txt
	Fpc08080updated.xls
	Fpc081800.dbf
	Fpc081800.xls
	Fpc08230.dbf
	Fpc09070.dbf
	Fpc090700.dbf

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Documents Considered:

<u>Bates Range</u>	<u>Description</u>
	Fpc090700.xls
	Fpc10020.dbf
	Fpc100300.dbf
	Fpc100300.xls
	Fr011300 (2).dbf
	Fr011300.dbf
	fr012102.txt
	fr012201.txt
	Fr013100.dbf
	FR020100.dbf
	Fr020100.mdb
	Fr021500.dbf
	fr022802.txt
	Fr031601.dbf
	fr031601.txt
	fr042301.txt
	Fr051600.txt
	fr051702.txt
	fr062200.txt
	FR070400.txt
	fr070500.txt
	fr080801.txt
	fr081800.txt
	fr082301.txt
	fr090701.txt
	fr100201.txt
	fr100300.txt
	Fr101200.dbf
	FR101200.xls
	fr103001.txt
	fr112400.txt
	fr120101.txt
	Fr12099.dbf
	fr12-14-99.txt
	Frc03220.dbf
	Frc03280.dbf
	Frc032801.dbf
	Frc04170.dbf
	Frc04270.dbf
	FRC0711.dbf
	frc0810.DBF
	frc0810.xls
	Frc10120.dbf
	Frc1221.dbf
	Frm04270.dbf
	Frm070400.dbf
	Frm070400.xls
	Frm08080.dbf
	Frm08080.mdb
	Frm080801.mdb
	Frm081800.dbf
	Frm081800.xls
	Frm08230.dbf
	Frm09070(2).dbf
	Frm090800.dbf
	Frm090800.xls
	Frm10020.dbf
	Frm100300.dbf



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Documents Considered:

<u>Bates Range</u>	<u>Description</u>
	Frm100300.xls
	Frm10040.dbf
	Frm10090.dbf
	Fw 081103 Recourse Billing Report.msg
	HAV11-16-99.txt
	m012201.txt
	M031601.txt
	M041400.txt
	M042301.txt
	M051600.txt
	M080801.txt
	M081800.txt
	M082301.txt
	M090701.txt
	M100201.txt
	M100300.txt
	m112400.txt
	M5540221.txt
	MB0221.txt
	MB12-14-99.txt
	Mc032801.dbf
	MHOP Recourse.mdb
	MHOP10-26-99.txt
	MHOP11-19-99.txt
	mp012102.txt
	mp012201.txt
	mp022802.txt
	Mp031601.dbf
	mp031601.txt
	mp040402.txt
	mp042301.txt
	mp042301.txt
	Mp051600.txt
	mp062200.txt
	MP070400.txt
	mp070500.txt
	mp080801.txt
	mp081800.txt
	mp082301.txt
	mp090701.txt
	Mp090701.txt
	mp100201.txt
	mp100300.txt
	mp103001.txt
	mp112400.txt
	mp120101.txt
	Mpc03220.dbf
	Mpc04270.dbf
	Mpc05250.dbf
	Mpc070400.dbf
	Mpc070400.xls
	Mpc08080.dbf
	Mpc08080.mdb
	Mpc081800.dbf
	Mpc081800.xls
	Mpc08230.dbf
	Mpc09070.dbf
	Mpc090700.dbf

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Documents Considered:

<u>Bates Range</u>	<u>Description</u>
	Mpc090700.xls
	Mpc10020.dbf
	Mpc10020.mdb
	Mpc100300.dbf
	Mpc100300.xls
	mr012102.txt
	mr012201.txt
	mr022802.txt
	Mr031601.dbf
	mr031601.txt
	mr042301.txt
	Mr051600.txt
	mr051702.txt
	mr062200.txt
	MR070400.txt
	mr070500.txt
	mr080801.txt
	mr081800.txt
	mr082301.txt
	mr090701.txt
	mr100201.txt
	mr100300.txt
	Mr103001.txt
	mr112400.txt
	mr120101.txt
	Mrc032801.dbf
	Mrc032801.xls
	Mrc04120.dbf
	Mrc04170.dbf
	Mrc04250.dbf
	Mrc04260.dbf
	Mrc04260.xls
	Mrc04260.xls
	MRC0711.dbf
	mrc0810.DBF
	mrc0810.xls
	Mrc10120.dbf
	Mrm04270.dbf
	Mrm070400.dbf
	Mrm070400.xls
	Mrm08080.dbf
	Mrm081800.dbf
	Mrm081800.xls
	Mrm08230.dbf
	Mrm09070.dbf
	Mrm090800.dbf
	Mrm090800.xls
	Mrm10020.dbf
	Mrm100300.dbf
	Mrm100300.xls
	Mrm10040.dbf
	Mrm10090.dbf
	New address.msg
	P012600.txt
	P121399.txt
	P12-13-99.txt
	PB010300.txt
	PB012200.txt

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
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Documents Considered:

<u>Bates Range</u>	<u>Description</u>
	PB012400.txt
	Pb121599.dbf
	PB126699.txt
	PB554011800.txt
	PBP011800.txt
	Pp011100.dbf
	Pp011100dbf
	Pr010300.dbf
	Pr021300.dbf
	Pr021300.mdb
	Pr021400.dbf
	Pr101200.dbf
	Pr120999.dbf
	Read 7-30-02 recourse billing.msg
	Recourse and Return Billings for 3-12-02.msg
	recourse bill for 10-20-03.msg
	recourse bill for 11-10-03.msg
	recourse bill for 4-26-04
	recourse bill for 9-1-03.msg
	recourse bill for 9-15-03.msg
	recourse billing for 10-28-02.msg
	recourse billing for 10-7-02.msg
	recourse billing for 1-13-03.msg
	recourse billing for 11-4-02.msg
	recourse billing for 12-2-03.msg
	recourse billing for 12-30-03.msg
	recourse billing for 1-27-03.msg
	Recourse Billing for 6-16-03.msg
	update to 4-5-02 recourse.msg
	Updated 1-22-02 recourse billing.msg
	updated 2-11-02
	updated 4-5-02 and 4-8-02 recourse.msg
	V00201.txt
	v012201.txt
	v031601.txt
	V041400.txt
	V042301.txt
	V051600.txt
	V080801.txt
	V081800.txt
	V082301.txt
	V090701.txt
	V100201
	V100300.txt
	v112400.txt
	Ve032801.dbf
	vp012102.txt
	vp012201.txt
	vp022802.txt
	Vp031601.dbf
	vp031601.txt
	vp042301.txt
	Vp051600.txt
	vp051702.txt
	Vp052300.dbf
	vp062200.txt
	VP070400.txt
	vp070500.txt

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Documents Considered:

<u>Bates Range</u>	<u>Description</u>
	vp0802301.txt
	vp080801.txt
	vp081800.txt
	Vp082301.txt
	vp090701.txt
	vp100201.txt
	vp100300.txt
	vp103001.txt
	vp112400.txt
	vp120101.txt
	Vpc03170.dbf
	Vpc0322.dbf
	Vpc03220.mdb
	Vpc04270.dbf
	Vpc05250.dbf
	Vpc070400.dbf
	Vpc070400.xls
	Vpc08080.dbf
	Vpc08230.dbf
	Vpc09070.dbf
	Vpc10020.dbf
	Vpc100300.dbf
	Vpc100300.xls
	vr012102.txt
	vr012201.txt
	Vr031601.dbf
	vr031601.txt
	Vr032000.dbf
	vr040402.txt
	vr042301.txt
	Vr051600.txt
	vr051702.txt
	Vr052300.dbf
	vr062200.txt
	VR070400.txt
	vr070500.txt
	vr080801.txt
	vr081800.txt
	vr082301.txt
	vr090701.txt
	vr100201.txt
	vr100300.txt
	vr103001.txt
	vr112400.txt
	vr120101.txt
	Vrc030-1.dbf
	Vrc03210.dbf
	Vrc032801.dbf
	Vrc032801.xls
	VRC0711.dbf
	vrc0810.DBF
	vrc0810.xls
	Vrc10120.dbf
	Vrc10120.mdb
	Vrm04270.dbf
	Vrm070400.dbf
	Vrm070400.xls
	Vrm08080.dbf

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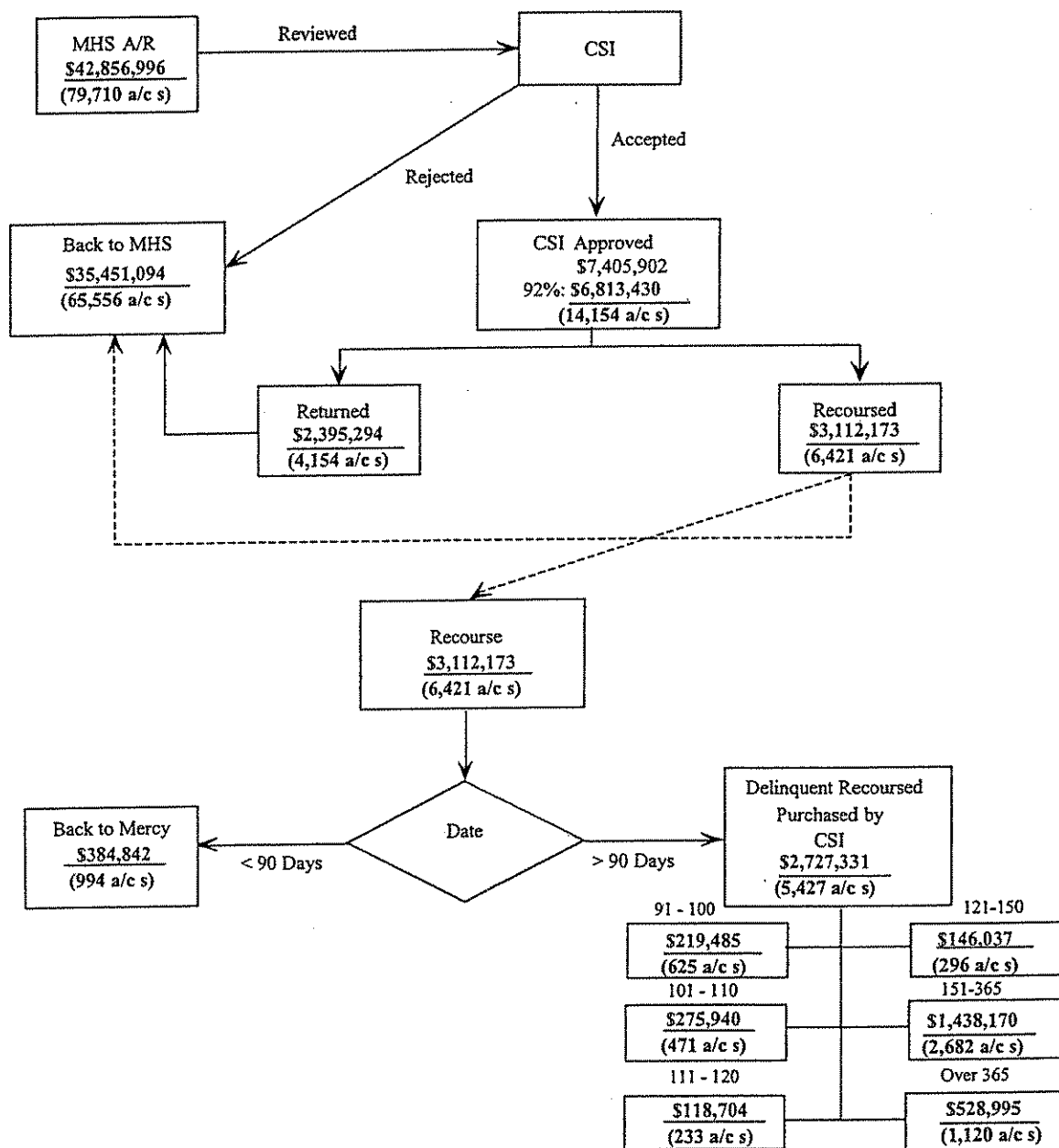
Documents Considered:

<u>Bates Range</u>	<u>Description</u>
	Vrm08230.dbf
	Vrm09070.dbf
	Vrm090800.dbf
	Vrm090800.xls
	Vrm10020.dbf
	Vrm100300.dbf
	Vrm100300.xls
	Vrm10040.dbf
	Vrm10090.dbf

## **EXHIBIT C**

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.**  
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### Life Cycle of Accounts

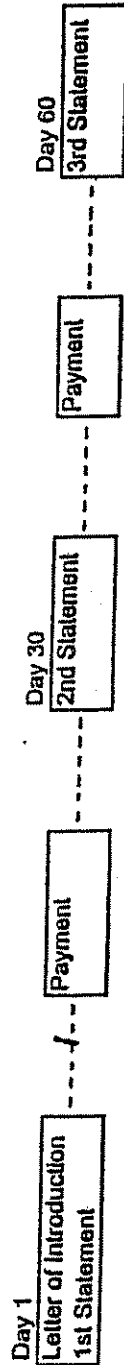




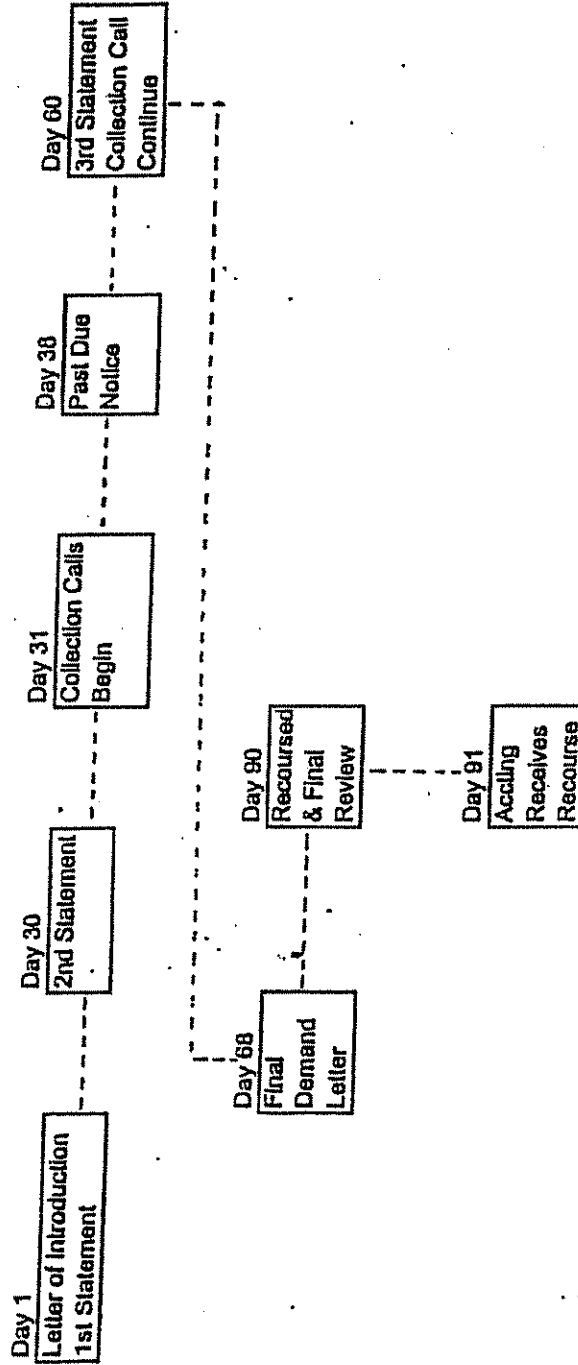
## **EXHIBIT D**

# Life Cycle of An Account

## Performing Accounts



## Recourse Accounts



FNB 001408

## **EXHIBIT E**

**EXHIBIT E**

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
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System of Southeastern Pennsylvania**

**Mercy #31428618 / CSI #100964010  
Excerpt from "mercy payment file.txt"**

100964010	1	100086	20000224	45I	-8.22
100964010	2	100086	20000224	46I	-10.00
100964010	3	100086	20000324	45I	-9.93
100964010	4	100086	20000324	46I	-10.00
100964010	5	100086	20000424	45I	-10.62
100964010	6	100086	20000424	46I	-10.00
100964010	7	100086	20000524	45I	-10.28
100964010	8	100086	20000626	45I	-11.30
100964010	9	100086	20000724	45I	-9.59
100964010	10	100086	20000824	45I	-10.62
100964010	11	100086	20000925	45I	-10.96
100964010	12	100086	20001024	45I	-9.93
100964010	13	100086	20001124	45I	-10.62
100964010	14	100086	20001130	44I	30.00
100964010	15	100086	20001130	1P	766.76
100964010	16	100086	20010309	45I	-.83
100964010	17	100086	20010315	45I	-.83
100964010	18	100086	20010319	45I	-1.58
100964010	19	100086	20010324	1I	105.31
100964010	20	100086	20010324	1P	66.67

## EXHIBIT E

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
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**Mercy #31428618 / CSI #100964010**

**Excerpt from "mercy note file.txt"**

```

100964010 4 131 0 cnCSIF BATCH #: 20101310 0
100964010 5 131 0 cn 1/31/00 0
100964010 6 301 0 cnMR WL CALL INSURANCE AND 0
100964010 7 301 0 cnSEE WHY THE 0
100964010 8 301 0 cnY DID NOT PAY AND THEN HE 0
100964010 9 301 0 cn WILL CLL U 0
100964010 10 301 0 cnS BACK 0
100964010 11 1206 0 cn0811/L10 -0131/L15 -0131/ 0
100964010 12 1206 0 cn0224/C02 -0324/C03 0
100964010 13 1206 0 cn0418/L10 - 0
100964010 14 0 1 cnAT: 9 9 19 **AF-PHONE/REV 0
100964010 15 0 1 cnIEW ....P7:713 0
100964010 16 0 1 cn$ 0.00 06 00055 0
100964010 17 0 1607 cnAT: 1 1 18 TALKED TO MR 0
100964010 18 0 1607 cn C10 0
100964010 19 0 1607 cn$ 0.00 25 00063 0
100964010 20 0 1409 cnAT: 1 1 07 ANS MACH 0
100964010 21 0 1409 cn$ 0.00 25 00076 0
100964010 22 0 859 cnAT: 1 1 07 ANS MACH 0
100964010 23 0 859 cn$ 0.00 25 00087 0
100964010 24 0 1031 cnAT: 1 1 07 LEFT MSG W/WOM 0
100964010 25 0 1031 cnAN 0
100964010 26 0 1031 cn$ 0.00 25 00097 0
100964010 27 0 1 cnAT: 9 9 12 AF-2201F 0/03 0
100964010 28 0 1 cn/1 $871.58 0
100964010 29 0 1 cn$ 0.00 RD 00101 0
100964010 30 0 1248 cnAT: 1 1 07 ANSW MACH 0
100964010 31 0 1248 cn$ 0.00 25 00110 0
100964010 32 0 1248 cnAT: F 6 11 LH#10 0
100964010 33 0 1248 cn$ 0.00 25 00124 0
100964010 34 0 1 cnAT: 9 9 12 AF-2201F 0/03 0
100964010 35 0 1 cn/1 $833.43 0
100964010 36 0 1 cn$ 0.00 RR 00115 0
100964010 37 0 1052 cnAT: 9 9 19 PRINT OR RECOU 0
100964010 38 0 1052 cnRSE 0
100964010 39 0 1052 cn$ 0.00 28 00136 0
100964010 40 0 1247 cnAT: 9 9 19 AWAITING RECOU 0

```

## EXHIBIT E

100964010	41	0	1247	cnRSE	0
100964010	42	0	1247	cn\$ 0.00 28 00167	0
100964010	43	0	1101	cnAT: 9 9 19 RECURSE REQUE	0
100964010	44	0	1101	cnSTED	0
100964010	45	0	1101	cn\$ 0.00 NR	0
100964010	46	10130	2253	QMASMART CODE SERIES STOPPED	950
100964010	47	10131	1	LOGSMART CODE SERIES STOPPED	950
100964010	48	10201	2317	LOGSMART CODE SERIES STOPPED	950
100964010	49	10202	2014	LOGSMART CODE SERIES STOPPED	950
100964010	50	10205	2130	QMASMART CODE SERIES STOPPED	950
100964010	51	10206	2131	LOGSMART CODE SERIES STOPPED	950
100964010	52	10207	2351	LOGSMART CODE SERIES STOPPED	950
100964010	53	10208	2143	LOGSMART CODE SERIES STOPPED	950
100964010	54	10209	1730	LOGSMART CODE SERIES STOPPED	950
100964010	55	10212	2144	LOGSMART CODE SERIES STOPPED	950
100964010	56	10213	2343	LOGSMART CODE SERIES STOPPED	950
100964010	57	10214	2143	QMASMART CODE SERIES STOPPED	950
100964010	58	10215	2145	LOGSMART CODE SERIES STOPPED	950
100964010	59	10216	1743	LOGSMART CODE SERIES STOPPED	950
100964010	60	10219	2143	QMASMART CODE SERIES STOPPED	950
100964010	61	10220	2145	LOGSMART CODE SERIES STOPPED	950
100964010	62	10221	2143	LOGSMART CODE SERIES STOPPED	950
100964010	63	10222	2145	LOGSMART CODE SERIES STOPPED	950
100964010	64	10223	1844	LOGSMART CODE SERIES STOPPED	950
100964010	65	10226	2146	LOGSMART CODE SERIES STOPPED	950
100964010	66	10227	1539	CDOClose Code - R	0
100964010	67	10227	1539	CDOINVOICED RECURSE	911
100964010	68	10227	1539***clx -	CDO s911-01	911
100964010	69	10227	2144	LOGSMART CODE SERIES STOPPED	950
100964010	70	10228	2144	QMASMART CODE SERIES STOPPED	950
100964010	71	10301	2144	LOGSMART CODE SERIES STOPPED	950
100964010	72	10304	1822	LOGCYCLED PAST DUE	950
100964010	73	10324	1556***Close Code - I	Payment	0
100964010	74	10324	1556***PAYMENT POSTED		0
100964010	75	10324	1556*PMPAYMENT POSTED		955
100964010	76	20307	1909	LOGRECURSE REQUESTED	951

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Hospital ID: 100086 201 Mercy Philadelphia

Acct#	Patient Name	sc	*	Original Debt	Current Debt	CSI	Hospital Amount
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31428618		665	168.74	833.43	933.99	167.23	766.76
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**EXHIBIT E**

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #34695015 / CSI #104960109  
Excerpt from "mercy payment file.txt"**

104960109	1	100087	19991201	45I	-6.78
104960109	2	100087	19991201	46I	-10.00
104960109	3	100087	20000103	45I	-6.99
104960109	4	100087	20000103	46I	-10.00
104960109	5	100087	20000203	45I	-6.57
104960109	6	100087	20000203	46I	-10.00
104960109	7	100087	20000301	45I	-5.72
104960109	8	100087	20000403	45I	-6.99
104960109	9	100087	20000501	45I	-5.93
104960109	10	100087	20000601	45I	-6.57
104960109	11	100087	20000703	45I	-6.78
104960109	12	100087	20000801	45I	-6.15
104960109	13	100087	20000901	45I	-6.57
104960109	14	100087	20001002	45I	-6.57
104960109	15	100087	20001101	45I	-6.36
104960109	16	100087	20001201	45I	-6.36
104960109	17	100087	20001215	42I	30.00
104960109	18	100087	20001215	1P	474.44
104960109	19	100087	20010211	1I	84.34
104960109	20	100087	20010211	1P	41.26

## EXHIBIT E

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #34695015 / CSI #104960109**

**Excerpt from "mercy note file.txt"**

```

104960109 4 991029 0 cnCSIF BATCH #: 20210289 0
104960109 5 991029 0 cn10/28/99 0
104960109 6 113 0 cnMR TO PROVIDE HOSP WITH I 0
104960109 7 113 0 cnNSURANCE IN 0
104960109 8 113 0 cnFO AND WILL CALL US BACK 0
104960109 9 113 0 cnAND ADVISE 0
104960109 10 113 0 cnOF PATIENT ACCTS PERSON S. 0
104960109 11 113 0 cnPOKE WITH A 0
104960109 12 113 0 cnND STATUS 0
104960109 13 208 0 cnWOMAN SAID NO ON HEAR BU 0
104960109 14 208 0 cnTHAT NAME A 0
104960109 15 208 0 cnND HUNG UP. 0
104960109 16 1206 0 cnSK:OA122099224 HAZEL AVE 0
104960109 17 1206 0 cnSK:00122099 FOLSOM PA 190 0
104960109 18 1206 0 cn33 0
104960109 19 1206 0 cn0113/L10 -1030/L15 -1030/ 0
104960109 20 1206 0 cn1201/C02 -0103/C03 0
104960109 21 1206 0 cn0125/L10 - 0
104960109 22 0 1 cnAT: 9 9 19 **AF-PHONE/REV 0
104960109 23 0 1 cnIEW ....P7:711 0
104960109 24 0 1 cn$ 0.00 06 99335 0
104960109 25 0 1606 cnAT: 1 1 07 ANS MACH 0
104960109 26 0 1606 cn$ 0.00 25 99350 0
104960109 27 0 1227 cnAT: 9 9 19 STMT RET W/NEW 0
104960109 28 0 1227 cn ADD RESENT 0
104960109 29 0 1227 cn$ 0.00 25 99355 0
104960109 30 0 1343 cnAT: 1 1 07 LEFT MESSAGE W 0
104960109 31 0 1343 cnITH WOMAN 0
104960109 32 0 1343 cn$ 0.00 25 00017 0
104960109 33 0 1457 cnAT: A 1 26 MR TO CALL HOS 0
104960109 34 0 1457 cnP C10 0
104960109 35 0 1457 cn$ 0.00 25 00017 0
104960109 36 0 1 cnAT: 9 9 12 AF-2202F 99/30 0
104960109 37 0 1 cn/2 $549.47 0
104960109 38 0 1 cn$ 0.00 RD 00017 0
104960109 39 0 1748 cnAT: 1 1 07 ANS MACH 0
104960109 40 0 1748 cn$ 0.00 25 00026 0

```

## EXHIBIT E

104960109	41	0	1749	cnAT: F 6 11 LH#10	0
104960109	42	0	1749	cn\$ 0.00 28 00042	0
104960109	43	0	1	cnAT: 9 9 12 AF-2202F 99/30	0
104960109	44	0	1	cn/2 \$515.70	0
104960109	45	0	1	cn\$ 0.00 RR 00034	0
104960109	46	0	650	cnAT: 1 1 14 TALKED TO WOMA	0
104960109	47	0	650	cnN C-10	0
104960109	48	0	650	cn\$ 0.00 25 00040	0
104960109	49	0	650	cnAT: 9 9 19 PRINTED 4 RECO	0
104960109	50	0	650	cnURSE	0
104960109	51	0	650	cn\$ 0.00 28 00046	0
104960109	52	0	1601	cnAT: 9 9 19 RECOURSE REQUE	0
104960109	53	0	1601	cnSTED	0
104960109	54	0	1601	cn\$ 0.00 NR	0
104960109	55	1215	1602***	LATE FEE ADJUSTMENT	0
104960109	56	10130	2256	QMASMART CODE SERIES STOPPED	950
104960109	57	10131	4	LOGSMART CODE SERIES STOPPED	950
104960109	58	10201	2320	LOGSMART CODE SERIES STOPPED	950
104960109	59	10202	2018	LOGSMART CODE SERIES STOPPED	950
104960109	60	10205	2132	QMASMART CODE SERIES STOPPED	950
104960109	61	10206	2134	LOGSMART CODE SERIES STOPPED	950
104960109	62	10207	2353	LOGSMART CODE SERIES STOPPED	950
104960109	63	10208	2146	LOGSMART CODE SERIES STOPPED	950
104960109	64	10209	1732	LOGSMART CODE SERIES STOPPED	950
104960109	65	10211	1635***	Close Code - R Payment	0
104960109	66	10211	1635***	PAYMENT POSTED	0
104960109	67	10212	2146	LOGSMART CODE SERIES STOPPED	950
104960109	68	10213	2345	LOGSMART CODE SERIES STOPPED	950
104960109	69	10214	2145	QMASMART CODE SERIES STOPPED	950
104960109	70	10215	2148	LOGSMART CODE SERIES STOPPED	950
104960109	71	10216	1745	LOGSMART CODE SERIES STOPPED	950
104960109	72	10219	2145	QMASMART CODE SERIES STOPPED	950
104960109	73	10220	2147	LOGSMART CODE SERIES STOPPED	950
104960109	74	10221	2145	LOGSMART CODE SERIES STOPPED	950
104960109	75	10222	2148	LOGSMART CODE SERIES STOPPED	950
104960109	76	10223	1846	LOGSMART CODE SERIES STOPPED	950
104960109	77	10226	2149	LOGSMART CODE SERIES STOPPED	950
104960109	78	10227	2147	LOGSMART CODE SERIES STOPPED	950
104960109	79	10228	2146	QMASMART CODE SERIES STOPPED	950
104960109	80	10301	2146	LOGSMART CODE SERIES STOPPED	950
104960109	81	10304	1824	LOGCYCLED PAST DUE	950
104960109	82	20307	1909	LOGRECOURSE REQUESTED	951

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34695015

6387560 515.70 610.75 136.31 474.44

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #5201454 / CSI #11450659**  
**Excerpt from "mercy payment file.txt"**

11450659	1	100086	20010627	461	-10.00
11450659	2	100086	20010627	45I	-32.11
11450659	3	100086	20010731	461	-10.17
11450659	4	100086	20010731	45I	-31.20
11450659	5	100086	20010827	45I	-32.35
11450659	6	100086	20010927	45I	-32.37
11450659	7	100086	20011030	45I	-31.33
11450659	8	100086	20011127	45I	-32.37
11450659	9	100086	20011227	45I	-32.55
11450659	10	100086	20020127	45I	-35.25
11450659	11	100086	20020227	45I	-35.70
11450659	12	100086	20020327	45I	-32.66
11450659	13	100086	20020429	45I	-36.57
11450659	14	100086	20020528	45I	-3.58
11450659	15	100086	20020628	45I	-69.31
11450659	16	100086	20020729	45I	-36.71
11450659	17	100086	20020828	45I	-38.40
11450659	18	100086	20020927	45I	-38.91
11450659	19	100086	20021028	45I	-38.15
11450659	20	100086	20021129	45I	-39.89
11450659	21	100086	20021230	45I	-39.07
11450659	22	100086	20030127	45I	-40.86
11450659	23	100086	20030228	45I	-41.43
11450659	24	100086	20030314	1I	95.66
11450659	25	100086	20030314	1P	201.84
11450659	26	100086	20030314	43I	655.11
11450659	27	100086	20030314	42I	20.17
11450659	28	100086	20030328	45I	-32.91
11450659	29	100086	20030428	45I	-29.97
11450659	30	100086	20030528	45I	-29.37
11450659	31	100086	20030628	45I	-30.73
11450659	32	100086	20030728	45I	-30.13
11450659	33	100086	20030828	45I	-31.52
11450659	34	100086	20030929	45I	-31.90
11450659	35	100086	20031028	45I	-31.25
11450659	36	100086	20031128	45I	-32.71
11450659	37	100086	20031227	45I	-32.04

11450659	38	100086	20040127	45I	-33.55
11450659	39	100086	20040227	45I	-33.97
11450659	40	100086	20040326	45I	-32.19
11450659	41	100086	20040427	45I	-34.82

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #5201454 / CSI #11450659**  
Excerpt from "mercy note file.txt"

11450659	1	10801	1306ASK FOR SR.	0
11450659	4	10531	1411LOGStmt Copy Requested	0
11450659	5	10601	1657LOGStmt Copy Requested	0
11450659	6	10604	924LOGStmt Copy Requested	0
11450659	7	10710	1720QMAPAST DUE LETTER SENT	916
11450659	8	10718	1155BCILEFT MESS W/BOY	101
11450659	9	10718	1155BCITEL RES - LEFT MESSAGE	101
11450659	10	10723	934BCIWork Ph - 215 471-9376	0
11450659	11	10723	935BCIANSW MACH	101
11450659	12	10723	935BCITEL RES - LEFT MESSAGE	101
11450659	13	10723	1214ESCAAttempted-unknown	0
11450659	14	10726	1208BCIANSW MACH	101
11450659	15	10726	1208BCITEL RES - LEFT MESSAGE	101
11450659	16	10727	657ESCD/A NO LISTING	650
11450659	17	10727	700ESC5303 PINE ST	0
11450659	18	10727	700ESCCK CREDIT REPORT/NW INFO	652
11450659	19	10727	701ESCRE LH15#1	658
11450659	20	10730	1148BCILEFT MESS W/GUY	101
11450659	21	10730	1148BCITEL RES - LEFT MESSAGE	101
11450659	22	10731	806LOGStmt Produced and Mailed	0
11450659	23	10801	1307BCILEFT MESS W/JR	101
11450659	24	10801	1307BCITEL RES - LEFT MESSAGE	101
11450659	25	10802	1402LOGSERIOUSLY P/D LETTER SENT	915
11450659	26	10803	1049BCIANSW MACH	101
11450659	27	10803	1049BCITEL RES - LEFT MESSAGE	101
11450659	28	10808	946BCILEFT MESS W/SON	101
11450659	29	10808	946BCITEL RES - LEFT MESSAGE	101
11450659	30	10810	1022BCILEFT MESG W/SON WHO SD HE	101
11450659	31	10810	1022BCIGAVE CLARENCE MESG AND HE	101
11450659	32	10810	1022BCI SD HE WLD CALL	101
11450659	33	10810	1022BCITEL RES - LEFT MESSAGE	101
11450659	34	10814	919BCISON SD TO CALL BACK LATER	109
11450659	35	10814	919BCISD HE HAD ALREADY GIVEN	109
11450659	36	10814	919BCIHIS DAD MY MSG BEFORE	109
11450659	37	10814	1509BCITEL RES-LINE IS BUSY	103
11450659	38	10815	1651BCILEFT MSG W/GIRL WHO SD HE	101
11450659	39	10815	1651BCIWAS BUSY	101



## EXHIBIT E

11450659	40	10815	1651BCITEL RES - LEFT MESSAGE	101
11450659	41	10820	1244BCITEL RES-LINE IS BUSY	103
11450659	42	10822	1514BCILEFT MSG W/LADY	101
11450659	43	10822	1514BCITEL RES - LEFT MESSAGE	101
11450659	44	10824	1304BCIANSW MACH	101
11450659	45	10824	1304BCITEL RES - LEFT MESSAGE	101
11450659	46	10827	1604LOGACCOUNT RECOURSED	9
11450659	47	10827	1604***clx - LOG s009-01	9
11450659	48	10904	1346***opx - R SRI s911-01	911
11450659	49	10904	1346SRIINVOICED RECOURSE	911
11450659	50	10904	1346SRIINVOICE SENT	913
11450659	51	10904	1346***clx - SRI s913-01	913
11450659	52	10905	750ESC5040 HAZEL AVE	0
11450659	53	10905	750ESCState/Zip - PA 19143	0
11450659	54	10905	750ESCNEW ADDR/FROM POST OFFICE	663
11450659	55	21121	1441LMAAccount Viewed	0
11450659	56	30314	1309CDOAccount Viewed	0
11450659	57	30314	1343***PAYMENT POSTED	0
11450659	58	30314	1343***INTEREST ADJUSTMENT	0
11450659	59	30314	1343***LATE FEE ADJUSTMENT	0

90701	Mercy Philadelphia						
Account #	Last Name						
Amount Placed	Principle	Interest	Fees	Total Due	92% client	8% CSI	Score

5201454	\$	2,523.00	\$	2,523.00	\$	95.66	\$	20.17	\$	2,638.83	\$	2,321.16	\$	317.67	625
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FNBM 001609

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #55673883 / CSI #100766040  
Excerpt from "mercy payment file.txt"**

100766040	1	100086	20000516	45I	-1.84
100766040	2	100086	20000516	46I	-10.00
100766040	3	100086	20000616	45I	-2.11
100766040	4	100086	20000717	45I	-2.11
100766040	5	100086	20000816	45I	-2.05
100766040	6	100086	20000918	45I	-2.25
100766040	7	100086	20001016	45I	-1.91
100766040	8	100086	20001116	45I	-2.11
100766040	9	100086	20001218	42I	10.00
100766040	10	100086	20001218	1P	152.72
100766040	11	100086	20010309	45I	-2.07
100766040	12	100086	20010315	45I	-.23
100766040	13	100086	20010319	45I	-.17
100766040	14	100086	20010319	45I	-.18
100766040	15	100086	20010324	1I	17.03
100766040	16	100086	20010324	1P	13.28

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #55673883 / CSI #10766040  
Excerpt from "mercy note file.txt"**

```

100766040 4 417 0 cnCSIF BATCH #: 20104170 0
100766040 5 417 0 cn 4/17/00 0
100766040 6 510 0 cnMRS SAID THIS WAS PAID GA 0
100766040 7 510 0 cnVE MRS THE 0
100766040 8 510 0 cnDOS ON THIS ACCT AND SHE 0
100766040 9 510 0 cnSAID SHE WA 0
100766040 10 510 0 cnS NEVER IN THE HOSP ON TH 0
100766040 11 510 0 cnAT DAY MRS 0
100766040 12 510 0 cnIS 81 YRS OLD SHE SAID SH 0
100766040 13 510 0 cnE WILL CALL 0
100766040 14 510 0 cnTHE HOSP TO SEE WHAT THIS 0
100766040 15 510 0 cn IS FOR GAV 0
100766040 16 510 0 cnE # AND HOSP ACCT # NEED 0
100766040 17 510 0 cnTO SEE WHY 0
100766040 18 510 0 cnMRS IS GETTING BILLED 0
100766040 19 525 0 cnDOS 1/24/00 * REFERRED BY 0
100766040 20 525 0 cn HER PHYSIC 0
100766040 21 525 0 cnIAN * ORIGINAL BILL WAS $ 0
100766040 22 525 0 cn830 * MCARE 0
100766040 23 525 0 cnPD $74.70 * DISCOUNT $589 0
100766040 24 525 0 cn.30 * BALAN 0
100766040 25 525 0 cnCE IS $166 * NO OTHER INS 0
100766040 26 525 0 cn IN SMS. 0
100766040 27 531 0 cnMRS SAID SHE ONLY GET $52 0
100766040 28 531 0 cn0 FROM SSI 0
100766040 29 531 0 cnAND CANT PAY THIS BILL AN 0
100766040 30 531 0 cnD SHE WILL 0
100766040 31 531 0 cnTURN THIS IN TO MEDICIDE 0
100766040 32 531 0 cnAND SEE WHA 0
100766040 33 531 0 cnT THEY CAN DO FOR HER 0
100766040 34 1206 0 cn0419/L15 -0419/C01 0
100766040 35 1206 0 cn0516/C02 - 0
100766040 36 0 1018 cnAT: B 1 26 TALKED TO MRS 0
100766040 37 0 1018 cn C10 0
100766040 38 0 1018 cn$ 0.00 24 00132 0
100766040 39 0 1 cnAT: 9 9 19 **AF-PHONE/REV 0
100766040 40 0 1 cnIEW ....P7:713 0

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100766040	41	0	1 cn\$ 0.00 06 00137	0
100766040	42	0	619 cnAT: 9 9 19 C10 NOTES	0
100766040	43	0	619 cn\$ 0.00 24 00132	0
100766040	44	0	911 cnAT: 9 9 19 PER SMS C10	0
100766040	45	0	911 cn\$ 0.00 13 00147	0
100766040	46	0	1524 cnAT: B 1 16 TALKED TO MRS	0
100766040	47	0	1524 cn C10	0
100766040	48	0	1524 cn\$ 0.00 12 00153	0
100766040	49	0	1525 cnAT: 9 9 19 PRINT FOR RECO	0
100766040	50	0	1525 cnURSE	0
100766040	51	0	1525 cn\$ 0.00 28 00168	0
100766040	52	0	1149 cnAT: 9 9 19 RECOURSE REQUE	0
100766040	53	0	1149 cnSTED	0
100766040	54	0	1149 cn\$ 0.00 NR	0
100766040	55	1218	1158***LATE FEE ADJUSTMENT	0
100766040	56	10130	2252QMASMART CODE SERIES STOPPED	950
100766040	57	10131	1LOGSMART CODE SERIES STOPPED	950
100766040	58	10201	2317LOGSMART CODE SERIES STOPPED	950
100766040	59	10202	2014LOGSMART CODE SERIES STOPPED	950
100766040	60	10205	2130QMASMART CODE SERIES STOPPED	950
100766040	61	10206	2130LOGSMART CODE SERIES STOPPED	950
100766040	62	10207	2351LOGSMART CODE SERIES STOPPED	950
100766040	63	10208	2143LOGSMART CODE SERIES STOPPED	950
100766040	64	10209	1730LOGSMART CODE SERIES STOPPED	950
100766040	65	10212	2143LOGSMART CODE SERIES STOPPED	950
100766040	66	10213	2343LOGSMART CODE SERIES STOPPED	950
100766040	67	10214	2143QMASMART CODE SERIES STOPPED	950
100766040	68	10215	2144LOGSMART CODE SERIES STOPPED	950
100766040	69	10216	1743LOGSMART CODE SERIES STOPPED	950
100766040	70	10219	2142QMASMART CODE SERIES STOPPED	950
100766040	71	10220	2144LOGSMART CODE SERIES STOPPED	950
100766040	72	10221	2143LOGSMART CODE SERIES STOPPED	950
100766040	73	10222	2145LOGSMART CODE SERIES STOPPED	950
100766040	74	10223	1844LOGSMART CODE SERIES STOPPED	950
100766040	75	10226	2145LOGSMART CODE SERIES STOPPED	950
100766040	76	10227	2143LOGSMART CODE SERIES STOPPED	950
100766040	77	10228	908SRIClose Code - R	0
100766040	78	10228	908SRIINVOICED RECOURSE	911
100766040	79	10228	908***clx - SRI s911-01	911
100766040	80	10228	2143QMASMART CODE SERIES STOPPED	950
100766040	81	10301	2143LOGSMART CODE SERIES STOPPED	950
100766040	82	10304	1821LOGCYCLED PAST DUE	950
100766040	83	10324	1556***Close Code - I Payment	0
100766040	84	10324	1556***PAYMENT POSTED	0
100766040	85	10324	1556*PMPAYMENT POSTED	955
100766040	86	20307	1909LOGRECOURSE REQUESTED	951

10/12/00

Recourse Reconciliation Report

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55673883

1733 27.66 166.00 184.11 31.39 152.72

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #75443697 / CSI #100903040  
Excerpt from "mercy payment file.txt"**

100903040	1	100086	20000516	45I	-1.14
100903040	2	100086	20000516	46I	-1.10
100903040	3	100086	20000616	45I	-1.68
100903040	4	100086	20000616	46I	-1.00
100903040	5	100086	20000717	45I	-1.68
100903040	6	100086	20000717	46I	-1.00
100903040	7	100086	20000816	45I	-1.62
100903040	8	100086	20000918	45I	-1.78
100903040	9	100086	20001016	45I	-1.51
100903040	10	100086	20001116	45I	-1.68
100903040	11	100086	20010309	46I	-1.04
100903040	12	100086	20010309	45I	-1.72
100903040	13	100086	20010315	45I	-1.71
100903040	14	100086	20010319	45I	-1.71
100903040	15	100086	20010319	45I	-1.72
100903040	16	100086	20010416	45I	-1.78
100903040	17	100086	20010517	45I	-1.69
100903040	18	100086	20010618	45I	-1.80
100903040	19	100086	20010717	45I	-1.74
100903040	20	100086	20010816	45I	-1.80
100903040	21	100086	20010917	45I	-1.80
100903040	22	100086	20011017	45I	-1.74
100903040	23	100086	20011119	45I	-1.80
100903040	24	100086	20011217	45I	-1.80
100903040	25	100086	20020116	45I	-2.24
100903040	26	100086	20020218	45I	-2.27
100903040	27	100086	20020318	45I	-2.08
100903040	28	100086	20020416	45I	-2.32
100903040	29	100086	20020517	45I	-2.28
100903040	30	100086	20020617	45I	-2.38
100903040	31	100086	20020716	45I	-2.34
100903040	32	100086	20020819	45I	-2.45
100903040	33	100086	20020917	45I	-2.47
100903040	34	100086	20021017	45I	-2.43
100903040	35	100086	20021118	45I	-2.54
100903040	36	100086	20021216	45I	-2.49
100903040	37	100086	20030117	45I	-2.60

100903040	38	100086	20030217	45I	-2.64
100903040	39	100086	20030313	1I	26.76
100903040	40	100086	20030317	1P	11.07
100903040	41	100086	20030313	43I	40.67
100903040	42	100086	20030313	42I	4.14
100903040	43	100086	20030317	45I	-2.35
100903040	44	100086	20030417	45I	-1.65
100903040	45	100086	20030519	45I	-1.61
100903040	46	100086	20030617	45I	-1.69
100903040	47	100086	20030717	45I	-1.65
100903040	48	100086	20030818	45I	-1.73
100903040	49	100086	20030917	45I	-1.75
100903040	50	100086	20031017	45I	-1.72
100903040	51	100086	20031117	45I	-1.80
100903040	52	100086	20031216	45I	-1.76
100903040	53	100086	20040116	45I	-1.84
100903040	54	100086	20040216	45I	-1.87
100903040	55	100086	20040315	45I	-1.77
100903040	56	100086	20040415	45I	-1.91
100903040	57	100086	20040516	45I	-1.87



Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
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First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
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Mercy #75443697 / CSI #100903040  
Excerpt from "mercy note file.txt"

100903040 4 417 0 cnCSIF BATCH #: 20104170 0  
100903040 5 417 0 cn 4/17/00 0  
100903040 6 0 1 cnAT: 9 9 12 AF-2201F 0/10 0  
100903040 7 0 1 cn/8 \$138.40 0  
100903040 8 0 1 cn\$ 0.00 RR 00199 0  
100903040 9 0 819 cnAT: 9 9 19 LINKED ACCOUNT 0  
100903040 10 0 819 cn\$ 0.00 NR 0  
100903040 11 10108 1606\*\*\*Owner changed from W2 916  
100903040 12 10108 1606QMAASSIGNED TO CS REP 916  
100903040 13 10108 1606\*\*\*Owner changed from 33 916  
100903040 14 10108 1606\*\*\*Owner changed from 31 916  
100903040 15 10313 849LOGNOT WORKED IN LAST 30 995  
100903040 16 10409 1022BPARECOURSE - STANDARD 801  
100903040 17 10409 1022\*\*\*clx - BPA s801-01 801  
100903040 18 10630 1336\*\*\*opx - R CDO s911-01 911  
100903040 19 10630 1336CDOINVOICED RECOURSE 911  
100903040 20 10630 1336CDOINVOICE SENT 913  
100903040 21 10630 1336\*\*\*clx - CDO s913-01 913  
100903040 22 30313 1435\*\*\*PAYMENT POSTED 0  
100903040 23 30313 1435\*\*\*INTEREST ADJUSTMENT 0  
100903040 24 30313 1435\*\*\*LATE FEE ADJUSTMENT 0  
100903040 25 30502 1130CRIREC. STATUS CODE ENTERED 815

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
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System of Southeastern Pennsylvania**

**Mercy #75443697 / CSI #100903040  
Excerpt from "mercy payment file.txt"**

100903040	1	100086	20000516	45I	-1.14
100903040	2	100086	20000516	46I	-1.10
100903040	3	100086	20000616	45I	-1.68
100903040	4	100086	20000616	46I	-1.00
100903040	5	100086	20000717	45I	-1.68
100903040	6	100086	20000717	46I	-1.00
100903040	7	100086	20000816	45I	-1.62
100903040	8	100086	20000918	45I	-1.78
100903040	9	100086	20001016	45I	-1.51
100903040	10	100086	20001116	45I	-1.68
100903040	11	100086	20010309	46I	-1.04
100903040	12	100086	20010309	45I	-1.72
100903040	13	100086	20010315	45I	-1.71
100903040	14	100086	20010319	45I	-1.71
100903040	15	100086	20010319	45I	-1.72
100903040	16	100086	20010416	45I	-1.78
100903040	17	100086	20010517	45I	-1.69
100903040	18	100086	20010618	45I	-1.80
100903040	19	100086	20010717	45I	-1.74
100903040	20	100086	20010816	45I	-1.80
100903040	21	100086	20010917	45I	-1.80
100903040	22	100086	20011017	45I	-1.74
100903040	23	100086	20011119	45I	-1.80
100903040	24	100086	20011217	45I	-1.80
100903040	25	100086	20020116	45I	-2.24
100903040	26	100086	20020218	45I	-2.27
100903040	27	100086	20020318	45I	-2.08
100903040	28	100086	20020416	45I	-2.32
100903040	29	100086	20020517	45I	-2.28
100903040	30	100086	20020617	45I	-2.38
100903040	31	100086	20020716	45I	-2.34
100903040	32	100086	20020819	45I	-2.45
100903040	33	100086	20020917	45I	-2.47
100903040	34	100086	20021017	45I	-2.43
100903040	35	100086	20021118	45I	-2.54
100903040	36	100086	20021216	45I	-2.49
100903040	37	100086	20030117	45I	-2.60

100903040	38	100086	20030217	45I	-2.64
100903040	39	100086	20030313	1I	26.76
100903040	40	100086	20030313	1P	11.07
100903040	41	100086	20030313	43I	40.67
100903040	42	100086	20030313	42I	4.14
100903040	43	100086	20030317	45I	-2.35
100903040	44	100086	20030417	45I	-1.65
100903040	45	100086	20030519	45I	-1.61
100903040	46	100086	20030617	45I	-1.69
100903040	47	100086	20030717	45I	-1.65
100903040	48	100086	20030818	45I	-1.73
100903040	49	100086	20030917	45I	-1.75
100903040	50	100086	20031017	45I	-1.72
100903040	51	100086	20031117	45I	-1.80
100903040	52	100086	20031216	45I	-1.76
100903040	53	100086	20040116	45I	-1.84
100903040	54	100086	20040216	45I	-1.87
100903040	55	100086	20040315	45I	-1.77
100903040	56	100086	20040415	45I	-1.91
100903040	57	100086	20040516	45I	-1.87

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
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First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania

Mercy #75443697 / CSI #100903040  
Excerpt from "mercy note file.txt"

100903040	4	417	0	cnCSIF BATCH #: 20104170	0
100903040	5	417	0	cn 4/17/00	0
100903040	6	0	1	cnAT: 9 9 12 AF-2201F 0/10	0
100903040	7	0	1	cn/8 \$138.40	0
100903040	8	0	1	cn\$ 0.00 RR 00199	0
100903040	9	0	819	cnAT: 9 9 19 LINKED ACCOUNT	0
100903040	10	0	819	cn\$ 0.00 NR	0
100903040	11	10108	1606***	Owner changed from W2	916
100903040	12	10108	1606QMA	ASSIGNED TO CS REP	916
100903040	13	10108	1606***	Owner changed from 33	916
100903040	14	10108	1606***	Owner changed from 31	916
100903040	15	10313	849	LOGNOT WORKED IN LAST 30	995
100903040	16	10409	1022BP	ARECOURSE - STANDARD	801
100903040	17	10409	1022***	clx - BPA s801-01	801
100903040	18	10630	1336***	opx - R CDO s911-01	911
100903040	19	10630	1336CDO	INVOICED RECOURSE	911
100903040	20	10630	1336CDO	INVOICE SENT	913
100903040	21	10630	1336***	clx - CDO s913-01	913
100903040	22	30313	1435***	PAYMENT POSTED	0
100903040	23	30313	1435***	INTEREST ADJUSTMENT	0
100903040	24	30313	1435***	LATE FEE ADJUSTMENT	0
100903040	25	30502	1130CR	IREC. STATUS CODE ENTERED	815

ACCT	HOSPITAL NAME	ORG_DEB	REV_AMT	CSI_AMT	HOSP_AMT	NOTES	SCORE
75443697	100086 ROBINSON	138.40	165.76	27.36	138.40		623

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania

Mercy #5060231 / CSI #107922109  
Excerpt from "mercy payment file.txt"

107922109	1	100086	19991201	45I	-10.12
107922109	2	100086	19991201	46I	-5.00
107922109	3	100086	20000103	45I	-10.22
107922109	4	100086	20000103	46I	-4.90
107922109	5	100086	20000203	45I	-9.40
107922109	6	100086	20000203	46I	-4.80
107922109	7	100086	20000301	45I	-8.02
107922109	8	100086	20000403	45I	-9.80
107922109	9	100086	20000501	45I	-8.14
107922109	10	100086	20000525	44I	14.70
107922109	11	100086	20000525	1I	55.70
107922109	12	100086	20000525	1P	651.78
107922109	13	100086	20000601	45I	-7.51
107922109	14	100086	20000703	45I	-1.45
107922109	15	100086	20000705	1I	8.96
107922109	16	100086	20000801	45I	-1.40
107922109	17	100086	20000901	45I	-1.46
107922109	18	100086	20001002	45I	-1.46
107922109	19	100086	20001101	45I	-1.39
107922109	20	100086	20001201	45I	-1.39
107922109	21	100086	20010104	45I	-1.46
107922109	22	100086	20010202	45I	-1.73
107922109	23	100086	20010301	45I	-1.70
107922109	24	100086	20010323	1I	11.99
107922109	25	100086	20010323	1P	117.22

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
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System of Southeastern Pennsylvania

Mercy #5060231 / CSI #107922109  
Excerpt from "mercy note file.txt"

107922109 4 991030 0 cnCSIF BATCH #: 20110299A 0  
107922109 5 991030 0 cn10/30/99 0  
107922109 6 0 1 cnAT: 9 9 12 AF-2201F 99/30 0  
107922109 7 0 1 cn/3 \$769.00 0  
107922109 8 0 1 cn\$ 0.00 RR 00034 0  
107922109 9 0 1553 cnAT: 9 9 19 LINKED ACCT 0  
107922109 10 0 1553 cn\$ 0.00 NR 0  
107922109 11 1206 0 cn1030/L15 -1030/C01 0  
107922109 12 1206 0 cn1201/C02 -0103/C03 0  
107922109 13 1206 0 cn0120/L10 - 0  
107922109 14 0 1 cnAT: 9 9 19 \*\*AF-PHONE/REV 0  
107922109 15 0 1 cnIEW ....P7:711 0  
107922109 16 0 1 cn\$ 0.00 06 99335 0  
107922109 17 0 1148 cnAT: 2 1 07 ANS MACH 0  
107922109 18 0 1148 cn\$ 0.00 25 99344 0  
107922109 19 0 1610 cnAT: 2 1 07 ANS MACH 0  
107922109 20 0 1610 cn\$ 0.00 25 00005 0  
107922109 21 0 1 cnAT: 9 9 12 AF-2201F 99/30 0  
107922109 22 0 1 cn/3 \$1599.09 0  
107922109 23 0 1 cn\$ 0.00 RD 00017 0  
107922109 24 0 1044 cnAT: 2 1 07 ANS MACH 0  
107922109 25 0 1044 cn\$ 0.00 25 00021 0  
107922109 26 0 1044 cnAT: F 6 11 LH#10 0  
107922109 27 0 1044 cn\$ 0.00 25 00021 0  
107922109 28 0 1902 cnAT: 2 1 23 WRONG #, NO ON 0  
107922109 29 0 1902 cnE BY THAT NAME 0  
107922109 30 0 1902 cn\$ 0.00 NR 0  
107922109 31 0 1904 cnAT: 9 9 23 D/A SHOWS R LO 0  
107922109 32 0 1904 cnVE 215-549-6813 0  
107922109 33 0 1904 cn\$ 0.00 NR 0  
107922109 34 0 1904 cnAT: 9 9 19 PRINT FOR RECO 0  
107922109 35 0 1904 cnURSE 0  
107922109 36 0 1904 cn\$ 0.00 28 00035 0  
107922109 37 0 1554 cnAT: 9 9 19 RECOURSE PENDI 0  
107922109 38 0 1554 cnNG 0  
107922109 39 0 1554 cn\$ 0.00 28 00046 0  
107922109 40 0 1138 cnAT: 9 9 19 RECOURSE REQUE 0

107922109	41	0	1138	cnSTED	0
107922109	42	0	1138	cn\$ 0.00 NR	0
107922109	43	10130	2256	QMASCS 01 STARTED	951
107922109	44	10131	5	LOGSCS 01 STARTED	951
107922109	45	10201	2321	LOGSCS 01 STARTED	951
107922109	46	10202	2018	LOGSMART CODE SERIES STOPPED	950
107922109	47	10205	2133	QMASMART CODE SERIES STOPPED	950
107922109	48	10206	2134	LOGSMART CODE SERIES STOPPED	950
107922109	49	10207	2354	LOGSMART CODE SERIES STOPPED	950
107922109	50	10208	2146	LOGSMART CODE SERIES STOPPED	950
107922109	51	10209	1733	LOGSMART CODE SERIES STOPPED	950
107922109	52	10212	2146	LOGSMART CODE SERIES STOPPED	950
107922109	53	10213	2346	LOGSMART CODE SERIES STOPPED	950
107922109	54	10214	2146	QMASMART CODE SERIES STOPPED	950
107922109	55	10215	2148	LOGSMART CODE SERIES STOPPED	950
107922109	56	10216	1746	LOGSMART CODE SERIES STOPPED	950
107922109	57	10219	2145	QMASMART CODE SERIES STOPPED	950
107922109	58	10220	2147	LOGSMART CODE SERIES STOPPED	950
107922109	59	10221	2146	LOGSMART CODE SERIES STOPPED	950
107922109	60	10222	2149	LOGSMART CODE SERIES STOPPED	950
107922109	61	10223	1846	LOGSMART CODE SERIES STOPPED	950
107922109	62	10226	937	SRIClose Code - R	0
107922109	63	10226	937	SRIINVOICED RECOURSE	911
107922109	64	10226	937***clx -	SRI s911-01 911	
107922109	65	10226	2149	LOGSMART CODE SERIES STOPPED	950
107922109	66	10227	2147	LOGSMART CODE SERIES STOPPED	950
107922109	67	10228	2147	QMASMART CODE SERIES STOPPED	950
107922109	68	10301	2146	LOGSMART CODE SERIES STOPPED	950
107922109	69	10304	1825	LOGCYCLED PAST DUE	950
107922109	70	10323	1611***	Close Code - I Payment	0
107922109	71	10323	1611***	PAYMENT POSTED	0
107922109	72	10323	1611*	PMPAYMENT POSTED	955
107922109	73	20307	1909	LOGRECOURSE REQUESTED	951



MRC04250

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04/25/00

Recourse Reconciliation Report

Hospital ID: <sup>Mary</sup>201 - Philadelphia

Acct#	Patient Name	sc	* Original Debt	Current Debt	CS1	Hospital Amount
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5060231

687		769.00	818.56	109.08	707.48
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**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #1908367 / CSI #108070109  
Excerpt from "mercy payment file.txt"**

108070109	1	100086	19991201	45I	-10.01
108070109	2	100086	19991201	46I	-10.00
108070109	3	100086	20000103	45I	-10.32
108070109	4	100086	20000103	46I	-10.00
108070109	5	100086	20000203	45I	-9.69
108070109	6	100086	20000203	46I	-10.00
108070109	7	100086	20000301	45I	-8.44
108070109	8	100086	20000403	45I	-10.32
108070109	9	100086	20000501	45I	-8.76
108070109	10	100086	20000525	1P	642.58
108070109	11	100086	20000525	44I	30.00
108070109	12	100086	20000525	1I	57.54
108070109	13	100086	20000601	45I	-7.58
108070109	14	100086	20000703	45I	-1.56
108070109	15	100086	20000705	1I	9.14
108070109	16	100086	20000706	1P	118.42

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania

Mercy #1908367 / CSI #108070109  
Excerpt from "mercy note file.txt"

108070109 4 991030 0 cnCSIF BATCH #: 20110299A 0  
108070109 5 991030 0 cn10/30/99 0  
108070109 6 105 0 cnMRS SAID THAT METHA WAS U 0  
108070109 7 105 0 cnNAVAILABLE, 0  
108070109 8 105 0 cnWHEN I TOLD HER WHO I WAS 0  
108070109 9 105 0 cn - SHE SAID 0  
108070109 10 105 0 cnTHAT THEY ARE WORKING WIT 0  
108070109 11 105 0 cnH THE INS C 0  
108070109 12 105 0 cnOMPANY TO GET THIS PAID - 0  
108070109 13 105 0 cn I TOLD MRS 0  
108070109 14 105 0 cnTHAT ACCOUNT IS ACCRUING 0  
108070109 15 105 0 cnLATE FEES E 0  
108070109 16 105 0 cnACH MONTH THAT THERE IS N 0  
108070109 17 105 0 cnO PAYMENT R 0  
108070109 18 105 0 cnECD. MRS SAID THAT METHA 0  
108070109 19 105 0 cn WILL NOT P 0  
108070109 20 105 0 cnAY ANY LATE FEES - I TOLD 0  
108070109 21 105 0 cn MRS THAT I 0  
108070109 22 105 0 cnF THERE IS NO PAYMENT MAD 0  
108070109 23 105 0 cnE WITHIN 90 0  
108070109 24 105 0 cnDAYS OF FIRST BILLING, TH 0  
108070109 25 105 0 cnAT ACCOUNT 0  
108070109 26 105 0 cnWOULD GO BACK TO HOSPITAL 0  
108070109 27 105 0 cn AS A COLLE 0  
108070109 28 105 0 cnCTION ITEM AND SHE SAID F 0  
108070109 29 105 0 cnINE, BUT SH 0  
108070109 30 105 0 cnE WOULD KNOW SOMETHING FR 0  
108070109 31 105 0 cnOM INS CO N 0  
108070109 32 105 0 cnEXT WEEK. I TOLD MRS AGA 0  
108070109 33 105 0 cnIN ABOUT LA 0  
108070109 34 105 0 cnTE FEES ON ACCOUNT AND SH 0  
108070109 35 105 0 cnE SAID WHAT 0  
108070109 36 105 0 cnEVER! 0  
108070109 37 211 0 cnDARLEEN IS MRS DAUGHTER A 0  
108070109 38 211 0 cnND GAVE IHS 0  
108070109 39 211 0 cn INFO MRS HAS KEYSTONE 65 0  
108070109 40 211 0 cn AND MEDICA 0

108070109 41 211 0 cnRE MRS CLAIM # FOR KEYSTO 0  
108070109 42 211 0 cnNE IS 220-1 0  
108070109 43 211 0 cn0-6525D NEED TO KNOW IF H 0  
108070109 44 211 0 cnOSP HAS SAM 0  
108070109 45 211 0 cnE INFO AND IF IT REBILLED 0  
108070109 46 211 0 cn NEED DATER 0  
108070109 47 211 0 cnOF SEV AND WHAT FOR DARLE 0  
108070109 48 211 0 cnEN GAVE HER 0  
108070109 49 211 0 cn HM # TO CALL HER BACK RE 0  
108070109 50 211 0 cn THIS ACCT 0  
108070109 51 211 0 cn#215-879-6641 0  
108070109 52 221 0 cnNOTES SHOW MCARE AND UNIO 0  
108070109 53 221 0 cnN MED - - - 0  
108070109 54 221 0 cnWILL FORWARD INS INFO TO 0  
108070109 55 221 0 cnDOUG, HOWEV 0  
108070109 56 221 0 cnER MRS RECD 9 STMTS BEFOR 0  
108070109 57 221 0 cnE CSI TOOK 0  
108070109 58 221 0 cnACCT - - MRS NEEDS TO MAK 0  
108070109 59 221 0 cnE PYMTS ON 0  
108070109 60 221 0 cnACCT, THIS BALANCE IS HER 0  
108070109 61 221 0 cn MCARE DEDU 0  
108070109 62 221 0 cnCTIBLE. 0  
108070109 63 223 0 cnBRENDA SAID THAT SHE IS G 0  
108070109 64 223 0 cnOING TO CAL 0  
108070109 65 223 0 cnL THE HOSP AND GET SERVIC 0  
108070109 66 223 0 cnE INFO AND 0  
108070109 67 223 0 cnDOS JUST FOR HER RECORDS. 0  
108070109 68 223 0 cn TOLD HER T 0  
108070109 69 223 0 cnHAT MRS NEEDS TO MAKE PMN 0  
108070109 70 223 0 cnTS AND IF S 0  
108070109 71 223 0 cnHE IS WILLING TO DO SO I 0  
108070109 72 223 0 cnCAN REAGE H 0  
108070109 73 223 0 cnER ACCOUNT SO SHE DOSNT H 0  
108070109 74 223 0 cnAVE TO PAY 0  
108070109 75 223 0 cnSUCH A BIG AMMOUNT BUT JU 0  
108070109 76 223 0 cnST ONE PMNT 0  
108070109 77 223 0 cn. BRENDA SIAD THAT WOULD 0  
108070109 78 223 0 cnBE GREAT AN 0  
108070109 79 223 0 cnD SHE WILL CALL BACK AFTE 0  
108070109 80 223 0 cnR SHE TALKE 0  
108070109 81 223 0 cnS TO THE HOSP AND SHE WIL 0  
108070109 82 223 0 cnL GET BACK 0  
108070109 83 223 0 cnTO ME TODAY. 0  
108070109 84 223 0 cnTHE SERVICE DATE IS FROM 0  
108070109 85 223 0 cn1997, IT IS 0  
108070109 86 223 0 cnA MEDICARE DEDUCTIBLE BIL 0

108070109 87	223	0 cnLED TO HER	0
108070109 88	223	0 cnUNION INSURANCE. CLIENT	0
108070109 89	223	0 cnDID FOLLOW	0
108070109 90	223	0 cnUP AND WAS TOLD THAT THE	0
108070109 91	223	0 cnUNION MEDIC	0
108070109 92	223	0 cnAID PLAN WAS NO LONGER IN	0
108070109 93	223	0 cn EXISTENCE.	0
108070109 94	320	0 cnTALKED TO SISTER AND SHE	0
108070109 95	320	0 cnSAID THAT T	0
108070109 96	320	0 cnHEY ARE STIL WORKING ON T	0
108070109 97	320	0 cnHIS BILL. T	0
108070109 98	320	0 cnOLD HER OF PMNTS NEEDED T	0
108070109 99	320	0 cnO BE MADE.	0
108070109 100	320	0 cnSHE SAID THAT IT WILL BE	0
108070109 101	320	0 cnRESOLVED WH	0
108070109 102	320	0 cnEN IT IS ALL TAKEN CARE O	0
108070109 103	320	0 cnF. TOLD MRS	0
108070109 104	320	0 cn THAT CAN ONLY HOLD ONTO	0
108070109 105	320	0 cnACCOUNT FOR	0
108070109 106	320	0 cn 90 DAYS WITHOUT PMNT AND	0
108070109 107	320	0 cn THIS ACCOU	0
108070109 108	320	0 cnTN IS WAY PAST THAT POINT	0
108070109 109	320	0 cn. MRS SAID	0
108070109 110	320	0 cnTHAT IT SHOULD BE RESOLVE	0
108070109 111	320	0 cnD BY THE EN	0
108070109 112	320	0 cnD OF THE WEEK. TOLD MRS T	0
108070109 113	320	0 cnHAT I WILL	0
108070109 114	320	0 cnGIVE THE UNTILL THE 24 TO	0
108070109 115	320	0 cn GET THIS R	0
108070109 116	320	0 cnESOLVED OR GET A PMNT IS	0
108070109 117	320	0 cnOR I WILL H	0
108070109 118	320	0 cnAVE TO SND IT BACK TO THE	0
108070109 119	320	0 cn HOSP AS A	0
108070109 120	320	0 cnCOLLECTION ITEM. MRS SAID	0
108070109 121	320	0 cn THAT WAS F	0
108070109 122	320	0 cnAIR AND SHE WILL GET IN T	0
108070109 123	320	0 cnOUCH WITH H	0
108070109 124	320	0 cnER OTHER SISTERS TO SEE W	0
108070109 125	320	0 cnHAT SHE CAN	0
108070109 126	320	0 cn DO. PRINTING 4 RECOURSE	0
108070109 127	1206	0 cn1030/L15 -1030/C01	0
108070109 128	1206	0 cn1201/C02 -0103/C03	0
108070109 129	1206	0 cn0124/L10 -0321/L10	0
108070109 130	0	1 cnAT: 9 9 19 **AF-PHONE/REV	0
108070109 131	0	1 cnIEW ....P7:711	0
108070109 132	0	1 cn\$ 0.00 06 99335	0

108070109 133	0 1647 cnAT: 2 1 21 NO ANSWER	0
108070109 134	0 1647 cn\$ 0.00 25 99349	0
108070109 135	0 1030 cnAT: 2 1 09 TALKED TO WOMA	0
108070109 136	0 1030 cnN?? C10	0
108070109 137	0 1030 cn\$ 0.00 25 00014	0
108070109 138	0 1 cnAT: 9 9 12 AF-2201F 99/30	0
108070109 139	0 1 cn/3 \$801.33	0
108070109 140	0 1 cn\$ 0.00 RD 00017	0
108070109 141	0 1634 cnAT: 2 1 21 NO ANSWER	0
108070109 142	0 1634 cn\$ 0.00 25 00024	0
108070109 143	0 1635 cnAT: F 6 11 LH#10	0
108070109 144	0 1635 cn\$ 0.00 25 00024	0
108070109 145	0 1 cnAT: 9 9 12 AF-2201F 99/30	0
108070109 146	0 1 cn/3 \$761.00	0
108070109 147	0 1 cn\$ 0.00 RR 00034	0
108070109 148	0 720 cnAT: 9 9 19 NEEDS SUPERVIS	0
108070109 149	0 720 cnOR REVIEW	0
108070109 150	0 720 cn\$ 0.00 28 00042	0
108070109 151	0 1147 cnAT: B 1 18 MRS (DARLEEN)	0
108070109 152	0 1147 cnCALLED C10	0
108070109 153	0 1147 cn\$ 0.00 24 00045	0
108070109 154	0 1133 cnAT: 9 9 19 HX 1908367M	0
108070109 155	0 1133 cn\$ 0.00 24 00049	0
108070109 156	0 649 cnAT: 9 9 19 PER SMS C10	0
108070109 157	0 649 cn\$ 0.00 13 00053	0
108070109 158	0 659 cnAT: 2 1 26 TLKD TO DAUGHT	0
108070109 159	0 659 cnER (BRENDA) C10	0
108070109 160	0 659 cn\$ 0.00 25 00056	0
108070109 161	0 1427 cnAT: 9 9 19 PER DOUG C10	0
108070109 162	0 1427 cn\$ 0.00 25 00056	0
108070109 163	0 742 cnAT: 2 1 07 LFT MSG W/SIST	0
108070109 164	0 742 cnER	0
108070109 165	0 742 cn\$ 0.00 25 00069	0
108070109 166	0 702 cnAT: 2 1 18 TALKED TO SIST	0
108070109 167	0 702 cnER C-10	0
108070109 168	0 702 cn\$ 0.00 25 00084	0
108070109 169	0 705 cnAT: 9 9 19 PRINTED 4 RECO	0
108070109 170	0 705 cnURSE	0
108070109 171	0 705 cn\$ 0.00 28 00091	0
108070109 172	0 705 cnAT: F 6 11 LH#10	0
108070109 173	0 705 cn\$ 0.00 28 00091	0
108070109 174	0 1445 cnAT: 9 9 19 RECOURSE REQUE	0
108070109 175	0 1445 cnSTED	0
108070109 176	0 1445 cn\$ 0.00 NR	0
108070109 177	10130 2256QMASCS 01 STARTED	951
108070109 178	10131 5LOGSCS 01 STARTED	951

108070109 179	10201 2321LOGSCS 01 STARTED	951
108070109 180	10202 2018LOGSCS 01 STARTED	951
108070109 181	10205 2133QMASCS 01 STARTED	951
108070109 182	10206 2134LOGSCS 01 STARTED	951
108070109 183	10207 2354LOGSCS 01 STARTED	951
108070109 184	20307 1909LOGRECOURSE REQUESTED	951

*MRC 04260*

04/26/00

## Recourse Reconciliation Report

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Hospital ID: 201 *Mercy - Philadelphia*

Acct#	Patient Name	SC	Original Debt	Current Debt	CSI	Hospital Amount
1908367	METHA SHIELDS	788	761.00	809.78	109.66	700.12



**EXHIBIT E**

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #75028357 / CSI #107985109**  
**Excerpt from "mercy payment file.txt"**

107985109	1	100086	19991201	45I	-4.29
107985109	2	100086	19991201	46I	-10.00
107985109	3	100086	20000103	45I	-4.42
107985109	4	100086	20000103	46I	-10.00
107985109	5	100086	20000203	45I	-4.15
107985109	6	100086	20000203	46I	-10.00
107985109	7	100086	20000301	45I	-3.62
107985109	8	100086	20000403	45I	-4.42
107985109	9	100086	20000501	45I	-3.75
107985109	10	100086	20000601	45I	-4.15
107985109	11	100086	20000703	45I	-4.29
107985109	12	100086	20000801	45I	-3.89
107985109	13	100086	20000901	45I	-4.15
107985109	14	100086	20001002	45I	-4.15
107985109	15	100086	20001101	45I	-4.02
107985109	16	100086	20001201	45I	-4.02
107985109	17	100086	20010104	46I	-10.00
107985109	18	100086	20010104	45I	-4.07
107985109	19	100086	20010202	46I	-10.00
107985109	20	100086	20010202	45I	-4.09
107985109	21	100086	20010301	46I	-10.00
107985109	22	100086	20010301	45I	-4.10
107985109	23	100086	20010402	46I	-10.00
107985109	24	100086	20010402	45I	-.04
107985109	25	100086	20010501	46I	-10.00
107985109	26	100086	20010501	45I	-4.87
107985109	27	100086	20010601	45I	-9.29
107985109	28	100086	20010702	45I	-5.00
107985109	29	100086	20010801	45I	-5.16
107985109	30	100086	20010904	45I	-5.16
107985109	31	100086	20011001	45I	-5.00
107985109	32	100086	20011102	45I	-5.16
107985109	33	100086	20011108	1I	105.26
107985109	34	100086	20011108	1I	80.00
107985109	35	100086	20011108	1P	.03
107985109	36	100086	20011203	45I	-4.25
107985109	37	100086	20020102	45I	-4.18

**EXHIBIT E**

107985109	38	100086	20020204	45I	-4.25
107985109	39	100086	20020304	45I	-3.89
107985109	40	100086	20020401	45I	-4.36
107985109	41	100086	20020502	45I	-4.27
107985109	42	100086	20020604	45I	-4.47
107985109	43	100086	20020702	45I	-4.37
107985109	44	100086	20020801	45I	-4.58
107985109	45	100086	20020903	45I	-4.64
107985109	46	100086	20021002	45I	-4.55
107985109	47	100086	20021104	45I	-4.75
107985109	48	100086	20021202	45I	-4.66
107985109	49	100086	20030102	45I	-4.87
107985109	50	100086	20030203	45I	-4.94
107985109	51	100086	20030303	45I	-4.51
107985109	52	100086	20030311	1I	-15.32
107985109	53	100086	20030311	1P	26.05
107985109	54	100086	20030311	43I	86.86
107985109	55	100086	20030402	45I	-4.23
107985109	56	100086	20030502	45I	-3.74
107985109	57	100086	20030603	45I	-3.92
107985109	58	100086	20030703	45I	-3.84
107985109	59	100086	20030804	45I	-4.01
107985109	60	100086	20030903	45I	-4.06
107985109	61	100086	20031002	45I	-3.98
107985109	62	100086	20031104	45I	-4.17
107985109	63	100086	20031201	45I	-4.08
107985109	64	100086	20040102	45I	-4.27
107985109	65	100086	20040201	45I	-4.33
107985109	66	100086	20040301	45I	-4.10
107985109	67	100086	20040331	45I	-4.44
107985109	68	100086	20040430	45I	-4.35

## EXHIBIT E

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #75028357 / CSI #107985109**

**Excerpt from "mercy note file.txt"**

```

107985109 4 991030 0 cnCSIF BATCH #: 20110299A 0
107985109 5 991030 0 cn10/30/99 0
107985109 6 126 0 cnMR RELATE HIS INS INFO TO 0
107985109 7 126 0 cn ME "PRUDEN 0
107985109 8 126 0 cnTIAL HEALTH CARE HMO ID # 0
107985109 9 126 0 cn68241204388 0
107985109 10 126 0 cn43102 GROUP #39100 PH#800 0
107985109 11 126 0 cn-648-4478" 0
107985109 12 126 0 cnPLEASE RELATE INFO TO HOS 0
107985109 13 126 0 cnP TO GET RE 0
107985109 14 126 0 cnBILLED. 0
107985109 15 211 0 cnWE HAVE BILLED THIS TWICE 0
107985109 16 211 0 cn TO PRUDENT 0
107985109 17 211 0 cnIAL, 1/22/99 AND 10/27/99 0
107985109 18 211 0 cn - INS DID 0
107985109 19 211 0 cnNOT PAY EITHER TIME. INS 0
107985109 20 211 0 cn NEEDS MORE 0
107985109 21 223 0 cnINFO FROM PT. 0
107985109 22 224 0 cnMR WANTED TO KNOW WHY INS 0
107985109 23 224 0 cn HAS NOT PA 0
107985109 24 224 0 cnID TOLD MR TO CALL INS AN 0
107985109 25 224 0 cnD THE HOSP 0
107985109 26 224 0 cnTO FIND OUT THAT INFO TOL 0
107985109 27 224 0 cnD MR THE NO 0
107985109 28 224 0 cnTES THAT INS NEEDS MORE I 0
107985109 29 224 0 cnNFO MR WAS 0
107985109 30 224 0 cnCALLING TO GET THIS REBIL 0
107985109 31 224 0 cnLED 0
107985109 32 1206 0 cn0119/L10 -1030/L15 -1030/ 0
107985109 33 1206 0 cn1201/C02 -0103/C03 0
107985109 34 0 1 cnAT: 9 9 19 **AF-PHONE/REV 0
107985109 35 0 1 cnIEW ....P7:711 0
107985109 36 0 1 cn$ 0.00 06 99335 0
107985109 37 0 1422 cnAT: 1 1 07 ANS MACH 0
107985109 38 0 1422 cn$ 0.00 25 99354 0
107985109 39 0 1006 cnAT: 1 1 07 ANS MACH 0
107985109 40 0 1006 cn$ 0.00 25 00010 0

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## EXHIBIT E

107985109 41 0 1 cnAT: 9 9 12 AF-2201F 99/30 0  
 107985109 42 0 1 cn/3 \$354.71 0  
 107985109 43 0 1 cn\$ 0.00 R 00017 0  
 107985109 44 0 838 cnAT: 1 1 18 TALKED TO MR C 0  
 107985109 45 0 838 cn-10 0  
 107985109 46 0 838 cn\$ 0.00 24 00027 0  
 107985109 47 0 1 cnAT: 9 9 12 AF-2201F 99/30 0  
 107985109 48 0 1 cn/3 \$326.00 0  
 107985109 49 0 1 cn\$ 0.00 RR 00034 0  
 107985109 50 0 1354 cnAT: 9 9 19 PRINT & FAX IN 0  
 107985109 51 0 1354 cnS INFO TO DOUG 0  
 107985109 52 0 1354 cn\$ 0.00 02 00042 0  
 107985109 53 0 1430 cnAT: 9 9 19 NOTE FROM DOUG 0  
 107985109 54 0 1430 cn C10 0  
 107985109 55 0 1430 cn\$ 0.00 25 00045 0  
 107985109 56 0 955 cnAT: 1 1 07 LFT MSG W/WOMA 0  
 107985109 57 0 955 cnN 0  
 107985109 58 0 955 cn\$ 0.00 25 00059 0  
 107985109 59 0 1007 cnAT: A 1 26 TALKED TO MR 0  
 107985109 60 0 1007 cnC10 0  
 107985109 61 0 1007 cn\$ 0.00 25 02034 0  
 107985109 62 10108 1606QMAASSIGNED TO CS REP 916  
 107985109 63 10108 1606\*\*\*Owner changed from W2 916  
 107985109 64 10130 2256QMASMART CODE SERIES STOPPED 950  
 107985109 65 10131 5LOGSMART CODE SERIES STOPPED 950  
 107985109 66 10201 2321LOGSMART CODE SERIES STOPPED 950  
 107985109 67 10202 2018LOGSMART CODE SERIES STOPPED 950  
 107985109 68 10205 2133QMASMART CODE SERIES STOPPED 950  
 107985109 69 10206 2134LOGSMART CODE SERIES STOPPED 950  
 107985109 70 10207 2354LOGSMART CODE SERIES STOPPED 950  
 107985109 71 10208 2146LOGSMART CODE SERIES STOPPED 950  
 107985109 72 10209 1733LOGSMART CODE SERIES STOPPED 950  
 107985109 73 10212 2146LOGSMART CODE SERIES STOPPED 950  
 107985109 74 10213 2346LOGSMART CODE SERIES STOPPED 950  
 107985109 75 10214 2146QMASMART CODE SERIES STOPPED 950  
 107985109 76 10215 2148LOGSMART CODE SERIES STOPPED 950  
 107985109 77 10216 1746LOGSMART CODE SERIES STOPPED 950  
 107985109 78 10219 2145QMASMART CODE SERIES STOPPED 950  
 107985109 79 10220 2147LOGSMART CODE SERIES STOPPED 950  
 107985109 80 10221 2146LOGSMART CODE SERIES STOPPED 950  
 107985109 81 10222 2149LOGSMART CODE SERIES STOPPED 950  
 107985109 82 10223 1846LOGSMART CODE SERIES STOPPED 950  
 107985109 83 10226 2149LOGSMART CODE SERIES STOPPED 950  
 107985109 84 10227 2147LOGSMART CODE SERIES STOPPED 950  
 107985109 85 10228 2147QMASMART CODE SERIES STOPPED 950  
 107985109 86 10301 2146LOGSMART CODE SERIES STOPPED 950

107985109 87	10304	1825LOGCYCLED PAST DUE	950
107985109 88	10313	849LOGNOT WORKED IN LAST 30	995
107985109 89	10330	1628LOGSERIOUSLY P/D LETTER MLD	998
107985109 90	10405	1600LOGREMOVED SMART CODE SERIES	953
107985109 91	10416	1221LOGPAST DUE LETTER SERIES	915
107985109 92	10417	1137BPAREASSIGN TO ELLEN	516
107985109 93	10417	1137***Owner changed from 16	516
107985109 94	10418	1358ESTQCat changed from - 200	101
107985109 95	10418	1358ESTMACHN	101
107985109 96	10418	1358ESTTEL RES - LEFT MESSAGE	101
107985109 97	10501	1119ESTTEL RES-LINE IS BUSY	103
107985109 98	10504	1659ESTTEL RES-LINE IS BUSY	103
107985109 99	10507	1553ESTLEFT MESS W/ WIFE	101
107985109 100	10507	1553ESTTEL RES - LEFT MESSAGE	101
107985109 101	10507	1601VJAMR CALLED TO LET US KNOW	322
107985109 102	10507	1601VJATHAT HIS INS SHOULD HAVE	322
107985109 103	10507	1601VJAPAIID THIS, I HAVE NO IDEA	322
107985109 104	10507	1602VJA WHY THE INS HASN'T PAID	322
107985109 105	10510	1410LOGACCOUNT RECOURSED	9
107985109 106	10510	1410***clx - LOG s009-01	9
107985109 107	10630	1234***opx - R CDO s911-01	911
107985109 108	10630	1234CDOINVOICED RECOURSE	911
107985109 109	10630	1234CDOINVOICE SENT	913
107985109 110	10630	1234***clx - CDO s913-01	913
107985109 111	11108	1552***PAYMENT POSTED	0
107985109 112	11108	1552*PMPAYMENT POSTED	955
107985109 113	21113	917SRIAccount Viewed	0
107985109 114	21121	943CDOAccount Viewed	0
107985109 115	21121	944CDOAccount Viewed	0
107985109 116	30311	1551CDOAccount Viewed	0
107985109 117	30311	1551CDOAccount Viewed	0
107985109 118	30311	1621***PAYMENT POSTED	0
107985109 119	30311	1621***INTEREST ADJUSTMENT	0

ACCT	HOSPITALNAME	ORG_DEB	REV_AMT	CSI_AMT	HOSP_AM	NOTES	SCORE
75028357	100086		326.00	490.78	164.78	326.00	779

**EXHIBIT E**

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #65491029 / CSI #102217080**

**Excerpt from "mercy payment file.txt"**

102217080	1	100087	20000918	45I	-5.34
102217080	2	100087	20000918	46I	-10.00
102217080	3	100087	20001016	45I	-5.75
102217080	4	100087	20001016	46I	-10.00
102217080	5	100087	20001116	45I	-6.37
102217080	6	100087	20001116	46I	-10.00
102217080	7	100087	20010309	45I	-6.25
102217080	8	100087	20010315	45I	-6.25
102217080	9	100087	20010319	45I	-6.27
102217080	10	100087	20010319	45I	-6.34
102217080	11	100087	20010416	45I	-6.58
102217080	12	100087	20010517	45I	-6.16
102217080	13	100087	20010618	45I	-6.74
102217080	14	100087	20010717	45I	-6.52
102217080	15	100087	20010816	45I	-6.74
102217080	16	100087	20010917	45I	-6.74
102217080	17	100087	20011017	45I	-6.52
102217080	18	100087	20011119	45I	-6.74
102217080	19	100087	20011217	45I	-6.70
102217080	20	100087	20020116	45I	-8.04
102217080	21	100087	20020218	45I	-8.15
102217080	22	100087	20020318	45I	-7.45
102217080	23	100087	20020416	45I	-8.34
102217080	24	100087	20020517	45I	-8.18
102217080	25	100087	20020617	45I	-8.55
102217080	26	100087	20020716	45I	-8.38
102217080	27	100087	20020819	45I	-8.77
102217080	28	100087	20020917	45I	-8.87
102217080	29	100087	20021017	45I	-8.70
102217080	30	100087	20021118	45I	-9.11
102217080	31	100087	20021216	45I	-8.92
102217080	32	100087	20030117	45I	-9.34
102217080	33	100087	20030217	45I	-9.45
102217080	34	100087	20030317	45I	-8.65
102217080	35	100087	20030408	1I	75.31
102217080	36	100087	20030408	1P	40.00
102217080	37	100087	20030408	43I	155.60



**EXHIBIT E**

102217080	38	100087	20030408	421	30.00
102217080	39	100087	20030417	45I	-8.79
102217080	40	100087	20030519	45I	-5.77
102217080	41	100087	20030617	45I	-6.03
102217080	42	100087	20030717	45I	-5.92
102217080	43	100087	20030818	45I	-6.19
102217080	44	100087	20030917	45I	-6.27
102217080	45	100087	20031017	45I	-6.14
102217080	46	100087	20031117	45I	-6.43
102217080	47	100087	20031216	45I	-6.30
102217080	48	100087	20040116	45I	-6.59
102217080	49	100087	20040216	45I	-6.68
102217080	50	100087	20040315	45I	-6.32
102217080	51	100087	20040415	45I	-6.84
102217080	52	100087	20040516	45I	-6.71



## EXHIBIT E

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania

Mercy #65491029 / CSI #102217080  
Excerpt from "mercy note file.txt"

102217080	4	823	0	cnCSIF BATCH #: 20208220	0
102217080	5	823	0	cn 8/22/00	0
102217080	6	1206	0	cn0731/C01 -0823/L15 -0823/	0
102217080	7	1206	0	cn0918/C02 -1016/C03	0
102217080	8	1206	0	cn1103/L10 -	0
102217080	9	0	1	cnAT: 9 9 19 **AF-PHONE/REV	0
102217080	10	0	1	cnIEW ....P7:713	0
102217080	11	0	1	cn\$ 0.00 06 00262	0
102217080	12	0	907	cnAT: 1 1 07 ANSWERING MACH	0
102217080	13	0	907	cnINE	0
102217080	14	0	907	cn\$ 0.00 25 00266	0
102217080	15	0	1158	cnAT: 1 1 07 LEFT MSG W/WOM	0
102217080	16	0	1158	cnAN	0
102217080	17	0	1158	cn\$ 0.00 25 00276	0
102217080	18	0	927	cnAT: 1 1 21 LINE BUSY	0
102217080	19	0	927	cn\$ 0.00 25 00279	0
102217080	20	0	902	cnAT: 1 1 21 610-394-0223 T	0
102217080	21	0	902	cnEMP DISC	0
102217080	22	0	902	cn\$ 0.00 25 00283	0
102217080	23	0	903	cnAT: 9 9 19 DA NO LISTING	0
102217080	24	0	903	cnIN AREA	0
102217080	25	0	903	cn\$ 0.00 25 00283	0
102217080	26	0	1010	cnAT: 1 1 07 ANS MSG	0
102217080	27	0	1010	cn\$ 0.00 25 00291	0
102217080	28	0	1023	cnAT: 1 1 07 ANSWER MACHINE	0
102217080	29	0	1023	cn\$ 0.00 25 00297	0
102217080	30	0	1547	cnAT: 1 1 07 LFT MSG W/GIRL	0
102217080	31	0	1547	cn SD MR HOME EVN	0
102217080	32	0	1547	cn\$ 0.00 15 00299	0
102217080	33	0	1911	cnAT: 1 1 07 LFT MSG W/GIRL	0
102217080	34	0	1911	cn\$ 0.00 15 00306	0
102217080	35	0	1	cnAT: 9 9 12 AF-2202F 0/23	0
102217080	36	0	1	cn/6 \$531.09	0
102217080	37	0	1	cn\$ 0.00 RD 00306	0
102217080	38	0	1512	cnAT: 9 9 19 PRINT FOR RECO	0
102217080	39	0	1512	cnURSE	0
102217080	40	0	1512	cn\$ 0.00 28 00335	0

## EXHIBIT E

102217080	41	0	1512	cnAT: F 6 11 LH#10	0
102217080	42	0	1512	cn\$ 0.00 28 00335	0
102217080	43	0	1	cnAT: 9 9 12 AF-2202F 0/23	0
102217080	44	0	1	cn/6 \$500.00	0
102217080	45	0	1	cn\$ 0.00 RR 00321	0
102217080	46	0	1133	cnAT: 9 9 19 RECOURSE	0
102217080	47	0	1133	cn\$ 0.00 28 00335	0
102217080	48	10130	2254	QMASMART CODE SERIES STOPPED	950
102217080	49	10131	3	LOGSMART CODE SERIES STOPPED	950
102217080	50	10201	2319	LOGSMART CODE SERIES STOPPED	950
102217080	51	10202	2016	LOGSMART CODE SERIES STOPPED	950
102217080	52	10205	2132	QMASMART CODE SERIES STOPPED	950
102217080	53	10206	2133	LOGSMART CODE SERIES STOPPED	950
102217080	54	10207	2352	LOGSMART CODE SERIES STOPPED	950
102217080	55	10208	2145	LOGSMART CODE SERIES STOPPED	950
102217080	56	10209	1731	LOGSMART CODE SERIES STOPPED	950
102217080	57	10212	2053	CBAREMOVE FOLLOW UP DATES	901
102217080	58	10212	2053	CBARECOURSE - STANDARD	801
102217080	59	10212	2053	***clx - CBA s801-01	801
102217080	60	10212	2145	LOGSMART CODE SERIES STOPPED	950
102217080	61	10213	2345	LOGSMART CODE SERIES STOPPED	950
102217080	62	10214	2144	QMASMART CODE SERIES STOPPED	950
102217080	63	10215	2147	LOGSMART CODE SERIES STOPPED	950
102217080	64	10216	1744	LOGSMART CODE SERIES STOPPED	950
102217080	65	10219	2144	QMASMART CODE SERIES STOPPED	950
102217080	66	10220	2146	LOGSMART CODE SERIES STOPPED	950
102217080	67	10221	2145	LOGSMART CODE SERIES STOPPED	950
102217080	68	10222	2147	LOGSMART CODE SERIES STOPPED	950
102217080	69	10223	1845	LOGSMART CODE SERIES STOPPED	950
102217080	70	10226	2148	LOGSMART CODE SERIES STOPPED	950
102217080	71	10227	2146	LOGSMART CODE SERIES STOPPED	950
102217080	72	10228	2145	QMASMART CODE SERIES STOPPED	950
102217080	73	10301	2145	LOGSMART CODE SERIES STOPPED	950
102217080	74	10304	1823	LOGCYCLED PAST DUE	950
102217080	75	10312	1558	SRIclose Code - R	0
102217080	76	10312	1558	SRIINVOICED RECOURSE	911
102217080	77	10312	1558	***clx - SRI s911-01	911
102217080	78	10312	2209	LOGCYCLED PAST DUE	950
102217080	79	21120	1509	SRIAccount Viewed	0
102217080	80	30408	1405	CDOAccount Viewed	0
102217080	81	30408	1433	***PAYMENT POSTED	0
102217080	82	30408	1433	***INTEREST ADJUSTMENT	0
102217080	83	30408	1433	***LATE FEE ADJUSTMENT	0
102217080	84	30515	1823	DSTREC. STATUS CODE ENTERED	815

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Report

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**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #2679348 / CSI #101972040  
Excerpt from "mercy payment file.txt"**

101972040	1	100087	20000516	45I	-8.81
101972040	2	100087	20000516	46I	-8.00
101972040	3	100087	20000616	45I	-9.87
101972040	4	100087	20000616	46I	-8.10
101972040	5	100087	20000717	45I	-9.87
101972040	6	100087	20000717	46I	-8.10
101972040	7	100087	20000816	45I	-9.68
101972040	8	100087	20000918	45I	-10.64
101972040	9	100087	20001016	45I	-9.03
101972040	10	100087	20001116	45I	-10.00
101972040	11	100087	20010309	46I	-10.00
101972040	12	100087	20010309	45I	-9.61
101972040	13	100087	20010315	46I	-10.00
101972040	14	100087	20010315	45I	-9.68
101972040	15	100087	20010319	45I	-9.56
101972040	16	100087	20010319	45I	-9.64
101972040	17	100087	20010508	45I	-9.46
101972040	18	100087	20010509	45I	-9.77
101972040	19	100087	20010618	45I	-10.33
101972040	20	100087	20010717	45I	-10.00
101972040	21	100087	20010817	45I	-10.33
101972040	22	100087	20010917	45I	-10.33
101972040	23	100087	20011017	45I	-10.00
101972040	24	100087	20011119	45I	-10.33
101972040	25	100087	20011217	45I	-10.41
101972040	26	100087	20020118	45I	-12.86
101972040	27	100087	20020218	45I	-13.01
101972040	28	100087	20020318	45I	-11.91
101972040	29	100087	20020419	45I	-13.34
101972040	30	100087	20020520	45I	-13.05
101972040	31	100087	20020617	45I	-13.66
101972040	32	100087	20020718	45I	-13.40
101972040	33	100087	20020819	45I	-14.01
101972040	34	100087	20020918	45I	-14.19
101972040	35	100087	20021018	45I	-13.91
101972040	36	100087	20021118	45I	-14.55
101972040	37	100087	20021217	45I	-14.26

101972040	38	100087	20030120	45I	-14.92
101972040	39	100087	20030217	45I	-15.09
101972040	40	100087	20030318	45I	-13.82
101972040	41	100087	20030408	1I	156.28
101972040	42	100087	20030408	1P	61.44
101972040	43	100087	20030408	43I	247.05
101972040	44	100087	20030408	42I	44.20
101972040	45	100087	20030418	45I	-13.75
101972040	46	100087	20030519	45I	-8.87
101972040	47	100087	20030617	45I	-9.28
101972040	48	100087	20030718	45I	-9.10
101972040	49	100087	20030818	45I	-9.51
101972040	50	100087	20030918	45I	-9.64
101972040	51	100087	20031020	45I	-9.44
101972040	52	100087	20031117	45I	-9.87
101972040	53	100087	20031218	45I	-9.69
101972040	54	100087	20040117	45I	-10.13
101972040	55	100087	20040217	45I	-10.26
101972040	56	100087	20040317	45I	-9.72
101972040	57	100087	20040416	45I	-10.52

**Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health  
System of Southeastern Pennsylvania**

**Mercy #2679348 / CSI #101972040**

**Excerpt from "mercy note file.txt"**

```

101972040 4 417 0 cnCSIF BATCH #: 20204180 0
101972040 5 417 0 cn 4/17/00 0
101972040 6 0 1 cnAT: 9 9 12 AF-2202F 0/10 0
101972040 7 0 1 cn/8 $768.00 0
101972040 8 0 1 cn$ 0.00 RR 00199 0
101972040 9 0 1410 cnAT: 9 9 19 LINKED ACCOUNT 0
101972040 10 0 1410 cn$ 0.00 NR 0
101972040 11 10108 1606QMAASSIGNED TO CS REP 916
101972040 12 10108 1606***Owner changed from W2 916
101972040 13 10313 849LOGNOT WORKED IN LAST 30 995
101972040 14 10416 842BPARECOURSE - STANDARD 801
101972040 15 10416 842***clx - BPA s801-01 801
101972040 16 10701 1031***opx - R CDO s911-01 911
101972040 17 10701 1031CDOINVOICED RECOURSE 911
101972040 18 10701 1031CDOINVOICE SENT 913
101972040 19 10701 1031***clx - CDO s913-01 913
101972040 20 21120 1514SRIAccount Viewed 0
101972040 21 30408 1416CDOAccount Viewed 0
101972040 22 30408 1433***PAYMENT POSTED 0
101972040 23 30408 1433***INTEREST ADJUSTMENT 0
101972040 24 30408 1433***LATE FEE ADJUSTMENT 0
101972040 25 30508 1840DSTREC. STATUS CODE ENTERED 815

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2679348	100087	768.00	948.15	180.15	768.00	630
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CSI 1637



## **EXHIBIT F**

## EXHIBIT F

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health System of Southeastern Pennsylvania

		Less:				Add back:	
		Less: Offsets				Direct Pmts For Offset Items	

## EXHIBIT F.1

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health System of Southeastern Pennsylvania

		Less:		Less: Offsets			Add Back: Direct Pmts For Offset Items	

## **EXHIBIT G**

12/16/99

*Returns*  
~~Recourse~~ Reconciliation Report

Page 1

Hospital ID: 202 *Mercy Jtz* File Name: TRN202.DBF

FB121599

Acct#	Patient Name	*	Org Debt	Curr Debt	CSI	Hospital
20906087	ELEANOR DIJOSEPH <i>12.31</i>	R	460.70	460.70	36.86	423.84
21176110	JEAN GUILLEMETTE <i>9.44</i>	R	354.00	354.00	28.32	325.68
21220710	REGINA EICHINGER <i>(2.58)</i>	R	100.00	100.00	0.00	100.00
21265772	HEYWOOD FULLENLOVE <i>6.25</i>	D	234.00	234.00	18.72	215.28
21298203	PATRICIA GANNON <i>10.23</i>	R	383.00	383.00	16.86	193.86
21327804	PETER TERRELL <i>10.22</i>	R	1120.00	1120.00	89.60	1030.40
21380688	CONNELL MCNELIS <i>(1.50)</i>	R	93.60	93.60	0.00	93.60
21503115	LEROY DAVIS <i>2.17</i>	D	103.80	103.80	8.30	95.50
21512728	JEFFREY BOUNDS <i>4.22</i>	L	158.00	158.00	12.64	145.36
21535265	LIZZIE TIMONEY <i>1.01</i>	D	75.00	75.00	6.00	69.00
21545900	GEORGE J. SPERA <i>11.09</i>	D	662.50	662.50	53.00	609.50
21661194	ELLA WILLIAMS	D	968.00	968.00	77.44	890.56
21727219	KIRBY SMITH <i>02.37</i>	R	3456.25	3456.25	105.93	1218.17
21762398	CASTELLA WIGINGTON <i>12.56</i>	D	470.15	470.15	37.61	432.54
22085252	CHARLES HARRIS <i>1.52</i>	D	57.00	57.00	4.56	52.44
22130553	DOLORES WELLINGTON	R	410.00	410.00	0.00	50.00
22247902	HARRIET DEVINE <i>3.1</i>	R	27.60	27.60	2.21	25.39
22301147	JAMES F. BOYCE <i>3.22</i>	D	290.20	290.20	23.22	266.98
22439657	ATHANASIOS FOTIOU <i>3.53</i>	L	131.98	131.98	10.56	121.42
25274974	CHARLES FRAELICH	R	887.92	887.92	0.00	20.00
2553808	JAMES BOYLE <i>10.52</i>	D	768.00	768.00	61.44	706.56
2575991	SAEED KAZMI <i>320.00</i>	R	12004.90	12004.90	960.39	11044.51
2585685	GLORIA JOHNSON <i>10.07</i>	R	27483.89	27483.89	2198.71	25285.18
2585750	ROGER THOMPSON <i>20.52</i>	R	768.00	768.00	61.44	706.56
2593051	IRA I GLOVER	R	816.50	816.50	0.00	100.00
2608784	MARIE PELLECCCHIA <i>20.03</i>	R	768.00	768.00	61.44	706.56
2618247	KAREN A. CIZMARIK <i>10.52</i>	R	768.00	768.00	61.44	706.56
2622694	MARGARET BROWN <i>20.52</i>	D	768.00	768.00	61.44	706.56
2626059	ELLA WILLIAMS <i>16.02</i>	D	625.00	625.00	50.00	575.00
2626299	ERIKA PARKER	R	1056.14	1056.14	0.00	1056.14
2628501	ELLA WILLIAMS <i>10.50</i>	D	375.00	375.00	30.00	345.00
33178641	SIMEON BLAHUT <i>18.17</i>	R	680.17	680.17	50.96	586.04
33323775	DOLORES MCCULLOUGH <i>(5.1)</i>	R	32.40	32.40	0.00	32.40
33345653	MARIE PELLECCCHIA	R	15.00	15.00	0.00	15.00
33407164	ALONZO WATTS <i>10.03</i>	D	375.50	375.50	30.04	345.46
33432402	ROBIN RICHARDS <i>2.02</i>	R	97.00	97.00	7.76	89.24
33471954N	KATHLEEN ANGONE	R	425.00	425.00	0.00	340.00
33536855	YOLANDE MAILLOUX <i>1.58</i>	R	54.60	54.60	0.00	54.60
33737297	DENISE BUTLER <i>(5.09)</i>	R	180.00	180.00	0.00	180.00
33763137	JEANNE FLETCHER <i>(9.32)</i>	R	349.00	349.00	0.00	349.00
33765421	DENISE BUTLER <i>(2.03)</i>	R	92.00	92.00	0.00	92.00
33810102	TANYA STANTON	R	175.00	175.00	0.00	25.00
33819533	MILDRED PRESTON <i>5.09</i>	D	212.75	212.75	17.02	195.73
33819871	ADEDAYO ABEEB <i>2.04</i>	L	99.00	99.00	7.92	91.08
33823030	ROBIN RICHARDS <i>DUP</i>	R	68.10	68.10	0.00	68.10
33824111	DR JOHN MURPHY <i>35.99</i>	R	1366.00	1366.00	106.68	1226.89
33843228	DENISE BUTLER <i>(3.09)</i>	R	118.00	118.00	0.00	118.00
33844523	DAVID WALTON <i>2.24</i>	D	84.00	84.00	6.72	77.28
33880287	HELENE CORCORAN <i>(1.04)</i>	R	116.00	116.00	0.00	116.00
33881632	VINCENT SCANNAPICO <i>2.05</i>	R	147.96	147.96	7.66	87.98
33906322	JOSEPH TRAINOR <i>(1.04)</i>	R	39.60	39.60	0.00	39.60
33913922	CHARLES BIANCHI	R	2592.80	2592.80	0.00	2511.90

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03/28/01

Recourse  
Return Report FC032801

Page 1

Hospital ID: 100087

Mercy Fitzgerald

Acct#	Patient Name	Sc	Original Debt	Interest	Current Debt
20832630	JOHN CAHILL	611	819.09	194.72	1013.81
21003819	MARION PUGH	810	146.00	59.15	205.15
21206842	BLANCHE PERRY	805	175.85	65.00	240.93
21396528	EARL WILLIAMS	628	60.00	65.94	125.94
21540372	WILLIAM CUMMINGS	688	29.00	35.83	64.83
21705991	BRIDGET NERCH	798	25.00	21.22	46.22
22075360	JOSE HERNANDEZ	754	117.20	52.10	169.30
22306591	MAX WORSHALL	741	557.80	117.70	675.50
22362628	ANDREA SALVATORE	692	347.00	98.71	445.71
2603173	DONATO DORTENZZO	642	432.48	142.70	575.18
2611739	BARBARA DIGREGORIO	623	240.00	24.18	264.18
2705267	DAISY ADAMS	662	150.00	49.22	199.22
2709533	BARBARA DIGREGORIO	604	240.00	0.00	144.58
2759942	JANIE FOUNTAIN	633	776.00	87.65	863.65
2780971	JAMES M. MCNULTY	662	205.00	32.59	237.59
32760880	ANDREA SALVATORE	692	437.00	102.19	539.19

CSI 2342

## **EXHIBIT H**

EXHIBIT H

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health System of Southeastern Pennsylvania

Analysis of Timely & Untimely Recourse

Approved & Accepted Date	Number of Accounts	Amount Approved	90 Days from Batch	Actual Recourse		Timely Recourse of Batch		Untimely Recourse of Batch		Untimely Cumulative Recourse	
				Number of Accounts	Amount	Number of Accounts	Amount	Number of Accounts	Amount	Balance	
A 30-Oct-99	4,551	\$ 2,062,111	28-Jan-00	873	\$ 336,498	542	\$ 222,087	2,055	\$ 847,898	\$	733,487
16-Nov-99	966	394,177	14-Feb-00	414	89,852	313	97,454	110	69,211		810,300
19-Nov-99	242	97,685	17-Feb-00	-	-	51	18,452	66	25,193		833,946
14-Dec-99	51	16,575	13-Mar-00	60	26,603	1	47	23	7,000		834,390
16-Dec-99	33	5,286	15-Mar-00	-	-	-	-	16	2,127		836,517
28-Jan-00	1	5,813	27-Apr-00	1,029	471,251	-	-	1	5,348		370,614
31-Jan-00	303	105,226	30-Apr-00	-	-	11	2,662	66	15,812		389,089
17-Apr-00	1,440	968,608	16-Jul-00	-	-	5	930	582	373,059		763,077
18-Apr-00	291	198,755	17-Jul-00	-	-	-	-	59	46,959		810,036
16-May-00	579	320,119	14-Aug-00	-	-	-	-	210	130,848		940,884
17-May-00	104	66,357	15-Aug-00	-	-	-	-	19	19,992		960,877
18-Aug-00	745	396,664	16-Nov-00	334	170,950	-	-	286	162,531		952,458
23-Aug-00	507	253,239	21-Nov-00	-	-	-	-	328	164,887		1,117,345
4-Oct-00	398	200,166	02-Jan-01	390	143,242	-	-	169	84,274		1,058,378
24-Nov-00	528	276,155	22-Feb-01	-	-	-	-	7	1,112		1,059,490
23-Jan-01	590	334,500	23-Apr-01	624	408,556	1	135	245	164,029		815,097
19-Mar-01	583	336,020	17-Jun-01	-	-	-	-	285	165,254		980,351
24-Apr-01	559	359,839	23-Jul-01	1,300	760,387	10	11,053	238	154,425		385,441
25-May-01	467	324,025	23-Aug-01	506	337,985	37	21,665	161	115,161		184,283
9-Aug-01	41	16,312	07-Nov-01	286	180,150	-	-	18	7,022		11,155
23-Aug-01	53	31,000	21-Nov-01	19	8,636	1	137	28	15,022		17,678
7-Sep-01	779	439,707	06-Dec-01	36	17,765	6	1,359	346	150,165		151,437
2-Oct-01	343	197,563	31-Dec-01	322	159,027	16	8,860	109	-		1,270
After Litigation	-	-	Various	228	1,270	-	-	-	-		0
Grand Total	14,154	\$ 7,405,902		6,421	\$ 3,112,172	994	\$ 384,842	5,427	\$ 2,727,330		

A = This Batch Date covers accounts approved &amp; accepted during the period 10/28/99 - 10/30/99

B = Certain amounts may be subject to immaterial rounding.



EXHIBIT H.1

Mercy Health System of Southeastern Pennsylvania v. CSI Financial, Inc.  
and  
First National Bank of Montana, Inc. and CSI Financial, Inc. v. Mercy Health System of Southeastern Pennsylvania

Analysis of Timely & Untimely Recourse

Approved & Accepted Date	Number of Accounts	Amount Approved	120 Days from Batch	Actual Recourse		Timely Recourse of Batch		Untimely Recourse of Batch		Untimely Cumulative Recourse	
				Number of Accounts	Amount	Number of Accounts	Amount	Number of Accounts	Amount	Balance	
A 30-Oct-99	4,551	\$ 2,062,111	27-Feb-00	1,287	\$ 426,350	922	\$ 310,397	1,675	\$ 759,589	\$	643,635
16-Nov-99	966	394,177	15-Mar-00	60	26,603	373	124,057	50	42,607		783,696
19-Nov-99	242	97,685	18-Mar-00	-	-	51	18,452	66	25,193		827,342
14-Dec-99	51	16,575	12-Apr-00	191	91,091	4	2,731	20	4,316		743,299
16-Dec-99	33	5,286	14-Apr-00	-	-	-	-	16	2,127		745,426
28-Jan-00	1	5,813	27-May-00	838	380,160	-	-	1	5,348		370,614
31-Jan-00	303	105,226	30-May-00	-	-	11	2,662	66	15,812		389,089
3-Feb-00	-	-	02-Jun-00	-	-	5	930	17	3,061		393,080
17-Apr-00	1,440	968,608	15-Aug-00	-	-	-	-	565	369,997		763,077
18-Apr-00	291	198,755	16-Aug-00	-	-	-	-	59	46,959		810,036
16-May-00	579	320,119	13-Sep-00	-	-	-	-	210	130,848		940,884
17-May-00	104	66,357	14-Sep-00	-	-	-	-	19	19,992		960,877
18-Aug-00	745	396,664	16-Dec-00	334	170,950	1	548	285	161,983		952,458
22-Aug-00	-	-	20-Dec-00	-	-	-	-	327	164,887		1,117,345
23-Aug-00	507	253,239	21-Dec-00	390	143,242	-	-	1	-		974,103
3-Oct-00	-	-	31-Jan-01	-	-	-	-	83	45,184		1,019,287
4-Oct-00	398	200,166	01-Feb-01	-	-	-	-	86	39,090		1,058,378
24-Nov-00	528	276,155	24-Mar-01	-	-	-	-	7	1,112		1,059,490
22-Jan-01	-	-	22-May-01	624	408,536	-	-	32	21,453		672,367
23-Jan-01	590	334,500	23-May-01	-	-	1	135	213	142,575		815,097
19-Mar-01	583	336,020	17-Jul-01	1,300	760,387	138	78,725	147	86,529		219,964
23-Apr-01	-	-	21-Aug-01	506	337,985	76	65,555	39	16,448		(36,018)
24-Apr-01	559	359,839	22-Aug-01	-	-	105	78,649	28	4,826		47,456
25-May-01	467	324,025	22-Sep-01	241	162,918	180	133,563	18	3,262		21,364
9-Aug-01	41	16,312	07-Dec-01	100	43,633	16	7,022	2	-		(15,247)
23-Aug-01	53	31,000	21-Dec-01	299	159,027	26	15,159	3	-		(159,115)
7-Sep-01	779	439,707	03-Jan-02	27	1,270	309	151,524	43	-		(8,860)
2-Oct-01	343	197,563	30-Jan-02	110	-	105	8,860	20	-		(0)
After Litigation B	-	-	Various	114	-	-	-	-	-		(0)
Grand Total	14,154	\$ 7,405,902		6,421	\$ 3,112,172	2,323	\$ 998,970	4,098	\$ 2,113,202		

A = This Batch Date covers accounts approved &amp; accepted during the period 10/20/99 - 10/30/99

B = The filter recouped after litigation excluded a hospital amt.

C = Certain amounts may be subject to immaterial rounding.